



THANK
YOU

TO ALL

The *Professional Responsibility Process (Best Practice)* and *Best Practices in PRC: Creating a Better Future* presentation can be found on the UNA and Covenant Health Websites as fo:

UNA Website

<https://una.ca/memberresources/professionalresponsibility>

Covenant Health CompassionNet

<https://www.compassionnet.ca/Page4637.aspx>

If you have any questions, please contact your representative identified below:

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Registered Nurses and Registered Psychiatric Nurses During Nurses Week 2019



Covenant Health & UNA PRC Forum Update:

One year ago, the Covenant Health & UNA PRC Forum travelled the province and made joint presentations to union members and Covenant Health managers as part of our launch of *Best Practices in PRC: Creating a Better Future*.

The workshops emphasized the shared commitment of UNA and Covenant Health to reset the culture around PRC in workplaces throughout Alberta.

We agree joint problem solving should occur through collaboration, in an environment of mutual respect, with the goal of resolving issues as close to the point of care as possible. We recognize there must be full and consistent disclosure of available and relevant information. We agree every step of the PRC process should occur within a just culture and adhere to professional standards.

Our guide *Professional Responsibility Process (Best Practice)* includes templates and recommended activities and approaches for each step in the process as set out in *Article 36: Professional Responsibility of the Covenant Health/UNA Collective Agreement*.

We are currently working on a report of frequently asked questions (FAQ) as follow-up to our joint presentations. The research you helped us with has been completed. We hope to share the results with you in early Fall. We are also refining the guide and adding additional tools, such as checklists, to assist UNA members and managers to navigate through the process.