



**Date:** September 14, 2017

**To:**

- Covenant Health and UNA Representatives currently sitting on local Professional Responsibility Concern Committees
- Leadership representatives from both Covenant Health and UNA
- Covenant Health HR and LR Representatives and UNA LROs
- All Covenant Health RNs, RPNs and UNA Members

**From:**

- Sheli Murphy, SOO, Rural Health, Covenant Health
- Karen MacMillan, SOO, GNH, Covenant Health
- Janet Schimpf, SOO, MCH, Covenant Health
- Scott Baerg, SOO, Urban, Continuing Care and Addiction and Mental Health
- Heather Smith, President, United Nurses of Alberta

**Re: Covenant Health/UNA Professional Responsibility Process Improvements**

Over the past year, representatives from Covenant Health and UNA have been working together to identify opportunities to improve the effectiveness of the Professional Responsibility Concern (PRC) process. Covenant Health and UNA agree that the function of the PRC Committees (PRCC) is to examine issues and make recommendations regarding concerns identified by both the Employees and Managers relative to patient care. Covenant Health and UNA are also committed to a shared vision - that the PRC process promotes excellence in care at all stages of life, and caring for the whole person – body, mind and soul.

Covenant Health and UNA acknowledge that, in many places across the province, shifting the current PRCC operations to a more proactive and collaborative culture will be a significant change. In support of this change, a number of new resources have been developed to assist local PRCCs.

The Covenant Health/UNA Forum comprised of senior leadership from both Covenant Health and UNA are committed to supporting PRCC representatives across the province and ensuring that the PRCCs are an effective, proactive, collaborative mechanism to address patient care issues. In support of this, a joint presentation and new resources will become available over the next few months, followed by joint education sessions in the fall.

We are excited for the opportunities this represents for us to work together to improve the PRC process. We believe that our patients, employees and members will all benefit from moving to a more consistent, proactive and collaborative approach to our joint PRC process. We all have a responsibility to contribute to these improvements and we will all share the benefits.

**WATCH FOR INFORMATION REGARDING THE INTRODUCTION OF NEW PRC PROCESS RESOURCES AND JOINT PRESENTATION!**