

REPORTING CONCERNS

MAY 2022

United Nurses of Alberta encourages duespayers to bring forward concerns regarding patient/client/resident quality of care, staff safety, and workplace rights. You are advised to discuss concerns with your immediate supervisor and follow applicable employer reporting processes. You can report the concern to UNA using the reporting process(es) that best fit your concern. If in doubt, fill it out! Contact your UNA Local or a UNA office for assistance.

What type of concern is it?

PROFESSIONAL RESPONSIBILITY CONCERN (PRC)

PRCs relate to patient/resident/client safety and quality of care and can be reported to UNA on our mobile app or website.

PRCs commonly include:

staffing/skill mix

workload/assignments

communication

equipment/technology

space/environment where care is delivered

policies/procedures

orientation/training



OCCUPATIONAL HEALTH & SAFETY (OH&S) CONCERN

OH&S concerns relate to the health and safety of workers and can be reported to UNA on our mobile app or website. OH&S concerns commonly include:

equipment/PPE

security

verbal/physical violence

space/environment

debriefing of incidents

emergency response/preparedness

orientation/training



COLLECTIVE AGREEMENT CONCERN

Concerns regarding how the collective agreement is being applied can be reported to UNA by contacting your UNA Local or a UNA office. Collective agreement concerns commonly include:

pay/allowances

benefits

scheduling

overtime

vacation/leave requests

vacancies/transfers

disability insurance/WCB

workplace accommodations

