

LEADERSHIP

PRINCIPLES OF AN EFFECTIVE UNION REPRESENTATIVE

- › Dedication to democratic principles
- › Respect for all viewpoints
- › Commitment to one-on-one communication
- › Fostering membership involvement and engagement
- › Seeking out diversity
- › Accepting of criticism
- › Respect dissenting and minority opinions
- › Commitment to education and communication
- › Willing to listen – not just hear
- › Developing a sense of community
- › A shared vision

EFFECTIVE UNION REPRESENTATIVES ARE:

EDUCATORS

Attending union functions and encouraging members to take part in courses, seminars and meetings, teaching members their rights and responsibilities under their Collective Agreement, coaching members and other leaders through tasks, and helping develop new leaders.

COMMUNICATORS

Keeping members informed of union events and issues, explaining the Collective Agreement and other important documents, listening to members' concerns, getting to the bottom of rumours in the workplace, being open to new ideas, respecting others' viewpoints, and making sure members receive union publications and have UNA's app.

ORGANIZERS

Welcoming new employees in their workplaces to UNA, encouraging members to join and participate in the union, setting a good example, fostering group activity, and encouraging solidarity.

LEADERS

Staying in touch with members, communicating members' concerns to the union, understanding union policies, promoting solidarity, standing by commitments and advocating for all members regardless of their background or beliefs, fostering membership engagement, and encouraging others to develop leadership skills.