

COLLECTIVE AGREEMENT

BETWEEN

**UNITED NURSES OF ALBERTA
LOCAL #118**

AND

CAPITALCARE

FOR THE PERIOD

APRIL 1, 2024 - MARCH 31, 2028

NUMERICAL INDEX

Preamble.....	1
Article 1: Term Of Collective Agreement.....	1
Article 2: Definitions.....	2
Article 3: Recognition.....	4
Article 4: Management Rights.....	4
Article 5: Dues, Deductions And Union Business.....	5
Article 6: No Discrimination.....	6
Article 7: Hours Of Work And Scheduling Provisions.....	7
Article 8: Overtime.....	13
Article 9: Committee Participation.....	14
Article 10: Transportation.....	14
Article 11: Probationary Period.....	14
Article 12: Seniority.....	15
Article 13: Evaluations And Personnel File.....	17
Article 14: Promotions, Transfers & Vacancies.....	18
Article 15: Layoff And Recall.....	25
Article 16: Temporary Assignment Pay.....	28
Article 17: Vacations With Pay.....	29
Article 18: Named Holidays.....	33
Article 19: Sick Leave.....	35
Article 20: Workers' Compensation.....	38
Article 21: Prepaid Health Benefits.....	39
Article 22: Leaves Of Absence.....	41
Article 23: Discipline, Dismissal And Resignation.....	49
Article 24: No Strike Or Lockout.....	50
Article 25: Salaries.....	51
Article 26: Educational Allowances.....	52
Article 27: Recognition Of Previous Experience.....	53
Article 28: Shift Differential And Weekend Premium.....	53
Article 29: Pension Plan.....	55
Article 30: Part-Time, Temporary And Casual Employees.....	56
Article 31: Copies Of Collective Agreement.....	66
Article 32: Grievance Procedure.....	66
Article 33: Compensation Errors.....	70
Article 34: Occupational Health & Safety.....	71
Article 35: In-Service Programs And Professional Development.....	73
Article 36: Professional Responsibility.....	75
Article 37: Job Description.....	77
Letter Of Understanding #1 Re: Unit.....	78
Letter Of Understanding #2 Re: Service Relocation.....	80
Letter Of Understanding #3 Re: Retention & Recruitment Initiatives.....	81
Letter Of Understanding #4 Re: Severance.....	92
Letter Of Understanding #5 Re: On-Call Duty, Call Back, Uniforms, Ambulance Duty.....	94
Letter Of Understanding #6 Re: Merger of Division of Units.....	95
Letter Of Understanding #7 Re: Scheduling.....	96
Letter Of Understanding #8 Re: Charge Designation Review Committee.....	98
Letter Of Understanding #9 Re: Dispute Resolution.....	99
Letter Of Understanding #10 Re: Prepaid Benefits.....	100
Letter Of Understanding #11 Re: Information Sharing.....	101
Letter Of Understanding #12 Re: Collective Agreement Booklets.....	102
Letter Of Understanding #13 Re: Safe Staffing.....	103
Letter Of Understanding #14 Re: Psychological Health & Safety Assessments.....	104
Letter Of Understanding #15 Re: Salary Appendix.....	105
Salary Appendix.....	106

ALPHABETICAL INDEX

Committee Participation.....	14
Compensation Errors.....	70
Copies Of Collective Agreement.....	66
Definitions.....	2
Discipline, Dismissal And Resignation.....	49
Dues, Deductions And Union Business.....	5
Educational Allowances.....	52
Evaluations And Personnel File.....	17
Grievance Procedure.....	66
Hours Of Work And Scheduling Provisions.....	7
In-Service Programs And Professional Development.....	73
Job Description.....	77
Layoff And Recall.....	25
Leaves Of Absence.....	41
Letter Of Understanding #1 Re: Unit.....	78
Letter Of Understanding #2 Re: Service Relocation.....	80
Letter Of Understanding #3 Re: Retention & Recruitment Initiatives.....	81
Letter Of Understanding #4 Re: Severance.....	92
Letter Of Understanding #5 Re: On-Call Duty, Call Back, Uniforms, Ambulance Duty.....	94
Letter Of Understanding #6 Re: Merger of Division of Units.....	95
Letter Of Understanding #7 Re: Scheduling.....	96
Letter Of Understanding #8 Re: Charge Designation Review Committee.....	98
Letter Of Understanding #9 Re: Dispute Resolution.....	99
Letter Of Understanding #10 Re: Prepaid Benefits.....	100
Letter Of Understanding #11 Re: Information Sharing.....	101
Letter Of Understanding #12 Re: Collective Agreement Booklets.....	102
Letter Of Understanding #13 Re: Safe Staffing.....	103
Letter Of Understanding #14 Re: Psychological Health & Safety Assessments.....	104
Letter Of Understanding #15 Re: Salary Appendix.....	105
Management Rights.....	4
Named Holidays.....	33
No Discrimination.....	6
No Strike Or Lockout.....	50
Occupational Health & Safety.....	71
Overtime.....	13
Part-Time, Temporary And Casual Employees.....	56
Pension Plan.....	55
Prepaid Health Benefits.....	39
Probationary Period.....	14
Professional Responsibility.....	75
Promotions, Transfers & Vacancies.....	18
Recognition.....	4
Recognition Of Previous Experience.....	53
Salaries.....	51
Salary Appendix.....	106
Seniority.....	15
Shift Differential And Weekend Premium.....	53
Sick Leave.....	35
Temporary Assignment Pay.....	28
Term Of Collective Agreement.....	1
Transportation.....	14
Vacations With Pay.....	29
Workers' Compensation.....	38

COLLECTIVE AGREEMENT MADE THIS 15TH DAY OF SEPTEMBER 2025

BETWEEN

**CapitalCare
(hereinafter referred to as the “Employer”)**

AND

**The United Nurses Of Alberta, Local #118
(hereinafter referred to as the “Union”)**

PREAMBLE

WHEREAS the parties acknowledge that the primary purpose of the Employer and Employees is to work together to provide quality patient/resident/client care and believe that this purpose can be achieved most readily if harmonious and respectful relationships exist between the Employer and the Employees;

AND WHEREAS the parties recognize that a safe and positive work environment raises the level of job satisfaction for Employees the parties shall endeavour to find resolution to issues in a manner which is fair and reasonable and consistent with the terms of this Collective Agreement.

AND WHEREAS the parties are desirous of concluding a Collective Agreement for the purpose of establishing rates of pay and other terms and conditions of employment for nurses;

NOW THEREFORE THIS COLLECTIVE AGREEMENT WITNESSES:

ARTICLE 1: TERM OF COLLECTIVE AGREEMENT

- 1.01 Except where otherwise stated in this Collective Agreement, this Collective Agreement shall be in force and effect from and after April 1, 2024 or the date upon which the United Nurses of Alberta and the Employer exchange notice of ratification by their principals of the terms of this Collective Agreement, whichever is later, up to and including, March 31, 2028 and from year to year thereafter unless notice, in writing, is given by either party to the other party not less than 60 days nor more than 120 days prior to the expiration date of its desire to amend this Collective Agreement.
- 1.02 This Collective Agreement shall continue in force and effect until a new Collective Agreement has been concluded or until a strike or lockout commences.
- 1.03 An Employee whose employment has terminated prior to the signing of this Collective Agreement is eligible to receive retroactively any increase(s) they would have received but for the termination of employment, upon the submission of a written application to the Employer within 90 days of the signing of the Agreement.

ARTICLE 2: DEFINITIONS

- 2.01 “Site Director” is the person responsible for the day to day activities of the Facility.
- 2.02 “Arbitration” shall take meaning from the section of the *Labour Relations Code R.S.A. 2000, c. L-1 and Regulations*, dealing with the resolution of a difference.
- 2.03 “Basic Rate of Pay” is the step in the scale applicable to the Employee as set out in the Salary Appendix inclusive of educational allowances and the Long Service Pay Adjustment but exclusive of all other allowances and premium payments.
- 2.04 (a) “Certified Graduate Nurse” means a person whose name is on the Certified Graduate Nurses Register and who holds an annual or temporary permit pursuant to the *Health Professions Act, R.S.A. 2000, c. H-7 and Regulations*.
- (b) “Graduate Nurse Provisional Permit Holder” means a person whose name is in the temporary register and who holds a temporary permit pursuant to the *Health Professions Act and Regulations*.”
- (c) “Graduate Psychiatric Nurse” means a person who holds a provisional registration permit pursuant to the *Health Professions Act and Regulations*.
- (d) “Undergraduate Nurse” means a person who is enrolled in an approved school of nursing and who is employed by the Employer to provide nursing care but is not a certified Graduate Nurse, Graduate Nurse Provisional Permit Holder, Graduate Psychiatric Nurse, Registered Nurse or Registered Psychiatric Nurse.
- 2.05 “Cycle of the Shift Schedule” means the period of time when the shift cycle repeats itself and the cycle shall not exceed 12 weeks.
- 2.06 “Employee” means a person covered by this Collective Agreement and employed by the Employer. At the time of hire each Employee shall be assigned by the Employer to one of the following categories: regular, casual or temporary, and such assignment shall not be altered except in accordance with the provisions of this Collective Agreement.
- (a) “Regular Employee” is one who is hired to work on a full-time or part-time basis on regularly scheduled shifts of a continuing nature;
- (i) “Full-time Employee” is one who is hired to work the full specified hours in Article 7: Hours of Work and Scheduling Provisions.
- (ii) “Part-time Employee” is one who is hired to work for scheduled shifts, whose hours of work are less than those specified in Article 7: Hours of Work and Scheduling Provisions.

- (b) “Casual Employee” is one who:
 - (i) is hired to work on a call basis and who is not scheduled except in accordance with Article 30.03(a)(i); or
 - (ii) is regularly scheduled for a period of three months or less for a specific job; or
 - (iii) relieves for absences recognized by this Collective Agreement the duration of which are three months or less.
 - (c) “Temporary Employee” is one who is hired on a temporary basis for a full-time or part-time position:
 - (i) for a specific job of more than three months but less than 12 months; or
 - (ii) to replace a Full-time or Part-time Employee who is on an approved leave of absence for a period in excess of three months; or
 - (iii) to replace a Full-time or Part-time Employee who is on leave due to illness or injury where the Employee has indicated that the duration of such leave will be in excess of three months.
- 2.07 “Employer” shall mean and include such persons as may, from time to time, be appointed or designated to carry out administrative duties in respect of the operation and management of the Institution.
- 2.08 “Facility” means each individual site operated by the Employer, that is covered by the Collective Agreement.
- 2.09 “Gross Earnings” means all monies earned by the Employee under the terms of this Collective Agreement.
- 2.10 “CapitalCare” means the organization named as the Employer in the certificate of the Labour Relations Board.
- 2.11 “Registered Nurse” means a person who has been issued a certificate of registration as a Registered Nurse pursuant to the *Health Professions Act and Regulations* and who holds an annual certificate.
- 2.12 “Registered Psychiatric Nurse” means a person who has been issued a certificate of registration as a Registered Psychiatric Nurse pursuant to the *Health Professions Act and Regulations* and who holds an annual certificate.
- 2.13 “Shift” means a daily tour of duty of not less than three (3) consecutive hours, exclusive of overtime hours.
- 2.14 The singular means the plural and vice versa as applicable.

- 2.15 (a) “Union” means the United Nurses of Alberta.
- (b) “Local” shall mean the Local #118 branch of the Union.
- 2.16 “FTE” means full-time equivalent.

ARTICLE 3: RECOGNITION

- 3.01 The Employer recognizes the Union as the exclusive bargaining agent for the bargaining unit of Employees described in the applicable Alberta Labour Relations Code Certificates as “All Employees when employed in Direct Nursing Care or Nursing Instruction.” The Employer agrees to recognize the duly elected or appointed representatives of the Union.
- 3.02 No Employee shall be required or permitted to make any written or verbal agreement which may be in conflict with the terms of this Agreement.
- 3.03 A request by an Employee for Union and/or Local representation at any meeting with the Employer shall not be denied. However, no meeting shall be delayed as a result of the unavailability of a Union or Local representative.
- 3.04 The Union and the Local will exercise their rights in a manner which is professional, fair and reasonable in the circumstances, and in accordance with the Collective Agreement.
- 3.05 Where a provision of the Collective Agreement refers to a requirement for some form of communication such as postings, be in writing, such requirement is satisfied by the provision of such in electronic form.

ARTICLE 4: MANAGEMENT RIGHTS

- 4.01 The Union acknowledges that it shall be the exclusive right of the Employer to operate and manage the business in all respects, unless otherwise provided by this Collective Agreement. Without limiting the generality of the foregoing, the Employer reserves all rights not specifically restricted or limited by the provisions of this Collective Agreement including the right to:
- (a) maintain order, discipline and efficiency;
 - (b) make or alter, from time to time, rules and regulations, to be observed by Employees, which are not in conflict with any provision of this Collective Agreement;
 - (c) direct the working force to create a new classification and work units and to determine the number of Employees, if any, needed from time to time in any work unit(s) or classification(s), and to determine whether or not a position will be continued or declared redundant;

- (d) hire, promote, transfer, layoff, recall and to demote, discipline, suspend or discharge for just cause.

4.02 The Employer will exercise its rights in a manner which is professional, fair, reasonable in the circumstances, and in accordance with the Collective Agreement.

ARTICLE 5: DUES, DEDUCTIONS AND UNION BUSINESS

- 5.01 (a) The Employer shall deduct the membership dues and Local levies as set by the Union and Local from each Employee's Gross Earnings, exclusive of disability benefits, on a monthly basis. Those dues shall be remitted to the Union's Provincial Office, or other authorized representative in a timely manner.
- (b) The remittance in (a) must be accompanied by a report listing Employees, their Union dues deducted, their Gross Earnings and whether they are newly hired or have been terminated. The remittance in (a) must be accompanied by a report in accordance with a UNA dues report template format that has been agreed to by both parties.
- 5.02 The Union shall advise the Employer, in writing, 30 days in advance of the establishment of, or change in, membership dues structure.
- 5.03 Union dues shall be deducted on a bi-weekly or monthly basis depending upon the pay system of the Employer and submitted to the Union in accordance with Article 5.01(a).
- 5.04 (a) The Employer shall provide a bulletin board in a reasonably accessible location for the exclusive use of the Local, and for the sole purpose of posting information related to the Local's activities. A separate bulletin board shall be provided in each building where there is a considerable geographic separation between buildings in which patient/resident/client care is provided. In addition, and where mutually agreed, space will be provided on other existing bulletin boards. The Employer reserves the right to require that posted material damaging to the Employer be removed.
- (b) The Employer agrees to allow a United Nurses of Alberta binder on each unit, program or office where patient/resident/client care is provided. The Employer reserves the right to require that material damaging to the Employer be removed.
- 5.05 (a) A representative of the Local shall have the right to make a presentation of up to 45 minutes at the orientation of new Employees with respect to the structure of the Local as well as the rights, responsibilities and benefits under the Collective Agreement; provided, however, that attendance at the presentation shall not be compulsory, provided further that a representative of the Employer may be present at such presentation.

- (b) The Employer shall advise the Local Union President or designate of the date, time and place for each orientation, and any changes in the scheduling of each orientation.

5.06 A representative of the Local shall not suffer any loss in pay for time spent to attend meetings with the Employer arising from the administration of this Collective Agreement. The Local representative shall provide as much advance notice of the request as possible and shall not leave their work area or unit without obtaining the prior consent of their supervisor which shall not be unreasonably withheld.

5.07 (a) The Employer shall not unreasonably withhold approval for leave(s) of absence for Employees elected or appointed to perform Union or Local business or for time in lieu of Union or Local business. Requests for leaves of absence shall be made in writing and the Employer's reply shall be given in writing. For such leave, upon request:

- (i) pension contributions shall continue uninterrupted; and

- (ii) a repayment plan for the Employee share of contribution shall be established.

(b) For members of the United Nurses of Alberta Negotiating Committee, and the Executive Board of United Nurses of Alberta, where the request for leave is in writing, it shall not be denied. Such members shall provide the Employer with such request in writing with as much advance notice as possible.

(c) When leave to attend Union or Local business or for time off in lieu of Union or Local business, excluding those Employees on a full-time Union leave, has been approved, it is granted with pay. The Union agrees to reimburse the Employer for the total cost of the absence, plus a fifteen percent administration fee. The Employer shall invoice the Union and the Union shall reimburse the Employer within 45 days of receipt of Employer's invoice.

ARTICLE 6: NO DISCRIMINATION

6.01 There shall be no discrimination, restriction or coercion exercised or practiced by either party in respect of any Employee by reason of age, race, colour, ancestry, place of origin, source of income, political or religious belief, gender, sexual orientation, family status, marital status, physical disability, mental disability, gender identity, gender expression nor by reason of membership or non-membership or activity in the Union nor in respect of an Employee's or Employer's exercising any right conferred under this Agreement or any law of Canada or Alberta.

6.02 Article 6.01 shall not apply with respect to a refusal, limitation, specification or preference based on a bona fide occupational requirement.

ARTICLE 7: HOURS OF WORK AND SCHEDULING PROVISIONS**(Amended in Article 30: Part-time, Temporary and Casual Employees)**7.01 *Regular Hours of Work*

- (a) Regular hours of work for Full-time Employees, exclusive of meal periods shall be:
 - (i) 7.75 consecutive hours per day; and
 - (ii) 36.81 hours per week averaged over one complete Cycle of the Shift Schedule.
- (b) Regular hours of work shall be deemed to:
 - (i) include, as scheduled by the Employer, two rest periods of 15 minutes during each full working Shift of 7.75 hours; or
 - (ii) include, as scheduled by the Employer, one rest period of 30 minutes during each full working Shift of 7.75 hours if this is more compatible with the scheduling of work assignments; the alternative to be applied shall be at the discretion of the Employer; or
 - (iii) include, as scheduled by the Employer, one rest period of 15 minutes during each half Shift of not less than four hours; and
 - (iv) exclude a meal period of 30 minutes to be scheduled by the Employer during each working day on which the Employee works in excess of four hours.
- (c) Notwithstanding that the meal period is to be excluded in the calculation of regular hours of work, if the Employer requires an Employee to be readily available for duty during their meal period, the Employee shall be so advised in advance and be paid for that meal period at the Employee's Basic Rate of Pay.
- (d) If an Employee is recalled to duty during their meal period or rest period the Employee shall be given a full meal period or rest period later in the Employee's Shift, or, where that is not possible, be paid for the meal period or rest period as follows:
 - (i) for a rest period, at the overtime rate, in accordance with Article 8: Overtime rather than at straight time; or
 - (ii) for a meal period for which the Employee is entitled to be paid in accordance with Article 7.01(c), at the overtime rate, in accordance with Article 8: Overtime rather than at straight time; or

- (iii) for a meal period for which the Employee is not otherwise entitled to be paid, the overtime rate, in accordance with Article 8: Overtime.
- (e) On the date fixed by proclamation, in accordance with the Daylight Saving Time Act, of conversion to Mountain Standard Time, regular hours of work shall be extended to include the resultant additional hour with additional payment due therefor at the applicable overtime rate. On the date fixed by said Act for the resumption of Daylight Saving Time, the resultant reduction of one hour in the Shift involved shall be effected with the appropriate deduction in regular earnings.

7.02 *Shift Schedules*

- (a) Employees shall be aware that, in the course of their regular duties, they may be required to work on various Shifts throughout the 24 hour period of the day and the seven days of the week. The first Shift of the working day shall be the one wherein the majority of hours worked fall between 2400 and 0800 hours.
- (b) “Days of Rest” for a Full-time Employee shall mean all days where an Employee is not scheduled to work, pursuant to Article 7: Hours of Work and Scheduling Provisions.
- (c) The Employer, in scheduling Shifts, shall take into consideration an Employee’s request for certain Shift schedules, subject to the requirements of Article 7.02(a).
- (d) The Shift patterns which may be available are:
 - (i) Days, evenings, nights rotation (however, the Employer shall endeavour to minimize application of such rotation);
 - (ii) Permanent days;
 - (iii) Permanent evenings (only by request of Employee);
 - (iv) Permanent nights (only by request of Employee);
 - (v) Evenings and days rotation;
 - (vi) Nights and evenings (only by request of Employee);
 - (vii) Nights and days rotation.

An application in response to a position posted with Shift patterns (iii), (iv), or (vi) constitutes an Employee request for the purposes of this section.

For further guidance on the application of this Article, refer to the Letter of Understanding #7 (Re: Scheduling).

- (e) A request by an Employee to work permanent evenings or permanent nights shall not be unreasonably withheld, but the Employer may require an Employee working permanent evenings or permanent nights to work blocks of day Shift for the purpose of maintaining proficiency. Such blocks shall total not more than two blocks per year totaling not more than 14 calendar days per year.
- (f) Unless otherwise agreed in writing by the Local and the Employer, Employees working Shift patterns 7.02(d)(i), (v) and (vii), shall be assigned day duty at least 2/5 of the time during the Shift cycle. For the purpose of applying the foregoing an Employee will be deemed to have been assigned day duty for those periods of time absent on vacation or on or for a Named Holiday that would have, except for such absence been day duty to which the Employee would have been assigned in accordance with the Shift schedule. Scheduled days of rest shall not be considered as day duty for the purpose of applying this provision. For the purposes of determining day duty, a day Shift shall be considered to be a Shift where the majority of the regularly scheduled Shift falls between 0700 hours and 1500 hours. Evening duty means Shifts where the majority of the regularly scheduled Shift falls between 1500 hours and 2300 hours. Night duty means Shifts where the majority of the regularly scheduled Shift falls between 2300 hours and 0700 hours.
- (g) Except in cases of emergency or by mutual agreement between the Employee and the Employer, Shift schedules shall provide for:
 - (i) at least 15 hours off duty between Shifts;
 - (ii) at least two consecutive days of rest;
 - (iii) days of rest on 1/2 of the weekends averaged over one complete Cycle of the Shift Schedule, provided that an Employee shall not be scheduled to work more than two consecutive weekends. "Weekend" means a Saturday and the following Sunday assuring a minimum of 56 hours off duty; and
 - (iv) not more than six consecutive scheduled days of work.
- (h) Two optional scheduling systems are available which may be applied upon mutual agreement, in writing, between the Employer and the Local. Where an option is applied, the relevant provisions of Article 7.02(g) shall be amended as follows:

OPTION I

- 7.02 (g) (i) at least 15 hours off duty between Shifts;
- (ii) at least two consecutive days of rest;

- (iii) days of rest on alternate weekends. One weekend in each four week period shall be an extended weekend. "Weekend" means a Saturday and the following Sunday, assuring a minimum of 56 hours off duty, and "Extended Weekend" means a Saturday and the following Sunday assuring a minimum of 79.75 hours off duty; and
- (iv) not more than seven consecutive scheduled days of work to occur not more than once in a four week cycle.

OPTION II

- 7.02 (g)
- (i) at least 15 hours off duty between Shifts;
 - (ii) at least two consecutive days of rest;
 - (iii) days of rest on three weekends in a six week period, one of which shall be an extended weekend. "Weekend" means a Saturday and the following Sunday, assuring a minimum of 56 hours off duty, and "Extended Weekend" means a Saturday and the following Sunday assuring a minimum 79.75 hours off duty; and
 - (iv) not more than seven consecutive scheduled days of work to occur not more than twice in a six week cycle.
- (i) Notwithstanding Article 7.02(h), in the event that the parties wish to implement additional optional scheduling systems, a new scheduling system may be mutually agreed to in writing between the Employer and the Local.
 - (j) Violation of any provision of Article 7.02(g) or 7.02(h) shall result in payment to each affected Employee at the overtime rate, in accordance with Article 8: Overtime for all regular hours worked during the period of violation.

7.03

Schedule Posting

- (a) Shift schedules shall be posted 12 weeks in advance.
- (b) Notwithstanding Article 7.03(a), in the event of unusual circumstances, a shorter time period may be mutually agreed in writing between the Employer and the Local.
- (c) The Employer shall provide the Local with a copy of Shift schedules upon request.
- (d) (i) Prior to implementing or posting a new Shift schedule the Employer shall have discussions with the Local.

- (ii) The Parties shall agree on a reasonable time frame required for line selection (some factors to consider would include historical practice, the number of Employees, number of Employees in the identical FTE, the magnitude of the change, the time of year).
- (iii) The schedule shall then be posted and line selection shall take place during the specified time frame.
- (iv) At the end of the specified time frame, the 12 week advance notice shall begin.
- (v) Should an Employee be unable or unwilling to select their line within the specified time frame, such Employee shall forfeit their right to line selection.

7.04 *Schedule Changes*

- (a) If in the course of a posted schedule the Employer changes an Employee's scheduled days off, the Employee shall be paid at the overtime rate in, accordance with Article 8: Overtime for all hours worked on what would otherwise have been the Employee's off-duty days, unless 14 days notice of such change has been given. The Employee shall be notified of the change in the schedule both orally and in writing and such change shall be recorded on the Shift schedule.
- (b) If, in the course of a posted schedule, the Employer changes an Employee's scheduled Shift, but not the Employee's scheduled days off, the Employee shall be paid at the overtime rate in accordance with Article 8: Overtime for all hours worked during the first Shift of the changed schedule, unless 14 days notice of such change has been given. The Employee shall be notified of the change in the schedule both orally and in writing and such change shall be recorded on the Shift schedule.
- (c) An Employee or the Employer may, during the course of a posted schedule, ask to amend scheduled Shifts. Such Employee requests shall be granted where operationally possible without additional cost. Where mutually agreed, the requirements for 14 days' notice of change and the resultant penalty pay as described in Article 7.04(a) shall not apply. Employees or the Employer should make such requests as far in advance as possible in order to maximize the ability to accommodate the request. Any Shift changes made by mutual agreement shall not violate the scheduling provisions of this Article.
- (d) Such change above in 7.04(c) shall be recorded on the Shift schedule.

7.05 *Employee Shift Exchange*

- (a) Employees may exchange Shifts, or portion of Shifts, among themselves, provided that:
 - (i) the exchange is agreed to, in writing, between the affected Employees; and
 - (ii) prior approval of such exchange has been given by the Employees' immediate supervisor(s); and
 - (iii) where a request for approval is made in writing, the Employer's reply shall also be in writing.
 - (iv) such exchange must not result in additional costs for the Employer when compared to the Employees' pre-exchange schedules.
- (b) Such exchange shall be recorded on the Shift schedule.
- (c) Such exchange shall not be deemed a violation of the scheduling provisions of this Article.
- (d) Where a Shift exchange involves a designated day of rest, the designated day of rest shall also be deemed to be exchanged.

7.06 *Reporting Pay*

- (a) In the event that an Employee reports for work as scheduled and is requested by the Employer to leave, the Employee shall be compensated for the inconvenience by a payment equal to four (4) hours pay at the Employee's applicable rate of pay, exclusive of Shift differential and weekend premium payments. Such Employee shall be reimbursed for the cost of reasonable, necessary and substantiated transportation expenses for a round trip between the place of employment and the Employee's home.
- (b) In the event that an Employee reports for work as scheduled and is requested by the Employer to leave and fewer than four (4) hours remain in the scheduled Shift, the Employee shall be paid for the remaining hours of the scheduled Shift at the Employee's applicable rate of pay, exclusive of Shift differential and weekend premium payments. This does not apply in situations where the start time of the scheduled Shift has been changed.
- (c) No Employees shall receive payment for both 7.06(a) and 7.06(b) concurrently.

7.07 The Employer shall not unreasonably refuse to implement a contractually compliant Shift schedule developed by the Employee(s) and the Local which provides appropriate professional coverage as determined by the Employer.

ARTICLE 8: OVERTIME

- 8.01 (a) Overtime is all time authorized by the Employer and worked by an Employee in excess of 7.75 hours per day or on scheduled days of rest.
- (b) The Employer shall designate an individual in the Facility who may authorize overtime. The Employer shall not unreasonably deny authorization after the fact for overtime worked where such overtime arose as a result of unforeseeable circumstances in which it is impossible to obtain prior authorization.
- (c) Overtime may be accumulated and taken in time off at a mutually acceptable time at the applicable premium rate. Requests to take accumulated overtime as time off shall be approved or denied within 14 days of receiving the request. Where the request is denied, the Employer shall provide written reasons for the denial of the request. Time off not taken by the last pay period with an end date in March in any given year shall be paid out unless otherwise mutually agreed. Such request to carry over lieu time shall be submitted by the Employee in writing prior to the last pay period with an end date in March, and shall not be unreasonably denied.
- (d) The Employer shall provide overtime forms which are to be signed by the designated authorizing person and a copy shall be given to the Employee as soon as practicable.
- 8.02 The overtime rate of 2X the applicable Basic Rate of Pay shall be paid for overtime worked.
- 8.03 No Employee shall be requested or permitted to work more than a total of 16 hours (inclusive of regular and overtime hours) in a 24-hour period beginning at the first hour the Employee reports to work.
- 8.04 (a) The Employer shall endeavour to minimize the use of mandatory overtime.
- (b) The Employer may request an Employee to work a reasonable amount of overtime. Should the Employee believe that the Employer is requesting the Employee to work more than a reasonable amount of overtime, then the Employee may decline to work the additional overtime, except in an emergency, without being subject to disciplinary action.
- (c) An emergency is a circumstance that calls for immediate action.
- (d) The Employer shall take reasonable steps to avoid a staffing situation which may become an emergency prior to requiring overtime.
- (e) The Employer shall provide to the Union, on a bi-weekly basis, a report of mandatory overtime hours by site and/or program (as applicable). Effective the first pay period of 2026, the Employer shall revise the report to include non-mandatory overtime.

- 8.05 Rest periods and meal breaks shall be scheduled in accordance with Article 7.01(b).
- 8.06 Following working a Shift, an Employee who then works in excess of four hours overtime shall be provided with access to a meal and snacks at no cost.
- 8.07 (a) Where an Employee works overtime immediately following their Shift and there is not a minimum of eight consecutive hours off duty in the 12 hours preceding the Employee's next Shift, at the Employee's request, the Employee shall be entitled to eight consecutive hours of rest before commencing their next Shift, without loss of earnings.
- (b) The Employee in the above situation will advise the Employee's supervisor in advance of the fact that the Employee will not be reporting for duty at the scheduled time.

ARTICLE 9: COMMITTEE PARTICIPATION

- 9.01 Except as otherwise provided in this Collective Agreement, an Employee (or the Employee's alternate) who is a member and attends meetings of a committee established by the Employer, shall be paid at the Employee's applicable rate of pay for attendance at such meetings. Such participation shall be voluntary.

ARTICLE 10: TRANSPORTATION

- 10.01 An Employee who normally travels from the Facility to the Employee's place of residence by means of public transportation following the completion of the Employee's Shift but who is prevented from doing so by being required to remain on duty longer than the Employee's regular Shift and past the time when normal public transportation is available, shall be reimbursed for the cost of reasonable, necessary and substantiated transportation expense from the Facility to the Employee's place of residence.
- 10.02 When an Employee is assigned duties necessitating the use of the Employee's private automobile they shall be reimbursed at the rate of 57¢ per kilometre (or Government of Alberta rates, whichever is greater) and for other reasonable expenses related to the use of the Employee's private automobile while performing those assigned duties.

ARTICLE 11: PROBATIONARY PERIOD

- 11.01 (a) A new Employee shall serve a probationary period of 503.75 hours worked. The Employer shall provide an evaluation of each probationary Employee at least once during the Employee's probationary period and again prior to the completion of the probationary period.

- (b) During these evaluations the Employer shall notify the Employee, in writing, of any deficiencies, and where possible, provide the Employee an opportunity to correct them.
- 11.02 Subject to Article 11.01, if a new Employee is unsuitable in the opinion of the Employer, such Employee may be terminated at any time during the probationary period without recourse to the grievance procedure.
- 11.03 The Employer shall provide a paid orientation period for all new Employees. The Employee's first 54.25 hours of patient/resident/client care shall be under guidance or supervision of which 23.25 hours shall be on day Shift.
- 11.04 An Employee, absent for six (6) months or more, shall be provided with appropriate re-orientation, the form and duration of which shall be determined in consultation between the Employee and the immediate supervisor.

ARTICLE 12: SENIORITY

- 12.01 (a) An Employee's "Seniority Date" shall be the date on which a Regular or Temporary Employee's continuous service in the bargaining unit commenced, including all prior periods of service as a Casual, Temporary or Regular Employee contiguous to present regular or temporary employment.
- (b) Continuous service within the bargaining unit shall include service with any Employer with a bargaining relationship with UNA, provided that the Collective Agreement with that Employer contains a reciprocal clause and provided there was no break in the Employee's service for longer than six months.
- 12.02 Seniority shall determine:
- (a) (i) selection by Regular Employees of newly created Shift schedules of the same full-time equivalency, subject to Article 7: Hours of Work and Scheduling Provisions, the selection to occur within the unit.
 - (ii) selection by Regular Employees of vacant Shift schedules of the same full-time equivalency, subject to Article 7: Hours of Work and Scheduling Provisions, the selection to occur within the unit.
 - (b) promotion and transfers within the bargaining unit subject to the provisions specified in Article 14: Promotions, Transfers & Vacancies;
 - (c) layoff and recall subject to the provisions specified in Article 15: Layoff and Recall; and
 - (d) approval of vacation times subject to the provisions specified in Article 17: Vacations with Pay.

12.03 Seniority shall be considered broken, all rights forfeited and there shall be no obligation to rehire:

- (a) when an Employee's employment ceases with the Employer;
- (b) upon the expiry of 12 months following layoff during which time the Employee has not been recalled to work;
- (c) if, subject to the provisions of Article 15: Layoff and Recall, an Employee does not return to work on recall.

12.04 *Seniority Lists*

- (a) The Employer shall provide to the Union within three months of the date of signing of this Collective Agreement, then on a monthly basis, or by the Local's request, an Employee Listing in an electronic file in accordance with the UNA Report Template. There shall be one row per Employee. Any changes to the Template Report must be mutually agreed.
- (b) The Union shall be responsible for creating seniority lists and providing such lists to the Employer and Locals.
- (c) *Correction of Seniority Lists*

The Union or Local may question or grieve any inaccuracy within three months of receiving the list. Thereafter the date shall be considered as being established except for those names which shall be deemed to be deleted by:

- (i) application of Article 12.03;
- (ii) transfer to an excluded position; or
- (iii) transfer to the status of a Casual Employee.
- (d) Where an Employee claims previous service under Article 12.01(b), the Local carries the responsibility for compiling the necessary proof of prior service and for providing it to the Employer.
- (e) *Seniority Tie-Breaking*
 - (i) Where two (2) or more Employees have the same seniority date the Union will conduct a random ordering to produce individual ranking. An updated list shall be shared with the Employer at least every six (6) months.
 - (ii) Where a new Employee hired into the bargaining unit brings the same seniority date as other Employees already in the bargaining unit, they

will be placed as the least senior of those Employees sharing the same seniority date.

- 12.05 In the case of an Employee, engaged for regular or temporary employment entering the bargaining unit from a position which is out of the scope of this bargaining unit and when employment in the out of scope position was contiguous with a previous period of employment within the bargaining unit (casual, temporary or regular), the Employee's seniority date shall be adjusted so as to give credit only for days equivalent to such previous service within the bargaining unit. This provision shall only be applicable in the event that an Employee returns to the bargaining unit within two years.
- 12.06 An Employee who has accrued seniority with this Employer or another Employer under the terms of a Collective Agreement with reciprocal seniority provisions shall be entitled to maintain their previous seniority date provided there has not been a break of six months or more in the Employee's continuous employment. Such seniority date shall be considered in accordance with Article 12.01, but shall have no impact upon the Employee, as an external candidate, obtaining an initial position subject to Article 14: Promotions, Transfers & Vacancies, the Employee's initial Basic Rate of Pay subject to Article 25: Salaries, vacation entitlement subject to Article 17: Vacations with Pay, sick leave accrual subject to Article 19: Sick Leave or Letter of Understanding: Severance.

ARTICLE 13: EVALUATIONS AND PERSONNEL FILE

- 13.01 (a) The Employer shall strive to provide each Employee a yearly evaluation.
- (b) Evaluations shall be for the purpose of constructive review of the performance of the Employee.
- (c) An Employee who has not received an evaluation in the last twelve months may request one. Such request shall be granted in a timely manner.
- (d) In the event there is a Coaching Plan on the Employee's personnel file, the matter(s) addressed therein may be incorporated into a complete evaluation. Should the matters addressed in the Coaching Plan not be incorporated in the complete evaluation, the matter(s) addressed shall be deemed to be resolved and the Coaching Plan be removed from the personnel file.
- 13.02 (a) All evaluations shall be in writing and shall be done by the most immediate supervisor in an excluded management position.
- (b) Meetings for the purpose of the evaluation interviews shall be scheduled by the Employer with reasonable advance notice which shall not be less than 24 hours. At the evaluation the Employee shall be given a copy of the Employee's evaluation document. The contents of the Employee's personnel file shall be available for examination by the Employee at the time of the evaluation interview. The Employee shall sign their evaluation for the sole purpose of

indicating that the Employee is aware of the evaluation and shall have the right to respond, in writing, within fourteen days of the meeting and such reply shall be attached to the evaluation and placed in the Employee's personnel file.

- 13.03 (a) By appointment made at least one working day in advance, an Employee may view their personnel file once every six months and in addition when the Employee has filed a grievance. An Employee may be accompanied by a Union or Local Representative when viewing the Employee's personnel file.
- (b) An Employee may request and shall be given a copy of any or all documents contained in their personnel file at the time the Employee views the file, pursuant to Article 13.03(a). An Employee may also request such copies on other occasions provided the Employee's request is reasonable in the circumstances and the Employee makes an appointment for such purpose. The Employee may be required by the Employer to pay a reasonable fee to cover the cost of copying; which fee shall be established by the Employer.
- 13.04 An Employee's evaluation shall not be released by the Employer to any person except to a Board of Arbitration or as required by law without the written consent of the Employee.

ARTICLE 14: PROMOTIONS, TRANSFERS & VACANCIES

- 14.01 (a) The Employer shall post notices of vacancies for all regular and temporary positions in the bargaining unit not less than ten calendar days in advance of making an appointment. Each vacancy shall be given a posting number. A copy of such notice shall be forwarded to the Union within five calendar days of the posting.
- (b) When circumstances require the Employer to fill a vacancy before the expiration of ten calendar days, the appointment shall be made on a temporary or casual basis only.
- (c) Vacancies may be posted within and outside the bargaining unit at the same time and whenever possible shall be filled from within the bargaining unit.
- (d) All notices of vacancy shall include:
- (i) a general description of the work;
 - (ii) Facility;
 - (iii) the unit or units, (if applicable) or program;
 - (iv) the numbers of hours per Shift, and Shifts per Shift cycle which shall constitute the regular hours of work for the position. For information purposes only, and the current Shift pattern;

- (v) the commencement date for the position, which may be altered by mutual agreement between the Employee and the Employer; and
 - (vi) for temporary positions, the notice of vacancy shall also indicate the expected term.
- (e) All postings shall have a closing time and date which shall not be a Saturday, Sunday or Named Holiday.
- 14.02 (a) A vacancy resulting from either:
- (i) the creation of a specific job of limited term exceeding three months' duration; or
 - (ii) a leave of absence granted for a period known to be longer than three months;
- shall be posted in accordance with Article 14.01.
- (b) Where such a vacancy has been filled by the appointment of a Full-time or Part-time Employee, and where, at the completion of the term expressed in Article 14.02(a), the Employer decides that the incumbent Employee is no longer required to continue in that position, the Employee shall be reinstated or placed in accordance with the terms of Article 14.07. A Regular Employee achieving a temporary position shall maintain their status as a Regular Employee.
- (c) Where such a vacancy has been filled by the appointment of a Casual Employee, and where, at the completion of the term expressed in Article 14.02(a), the Employer decides that the incumbent Employee is no longer required to continue in that position, the Employee shall resume the normal terms and conditions of employment as a Casual Employee and the provisions of Article 30.03(a)(ii) shall no longer apply. A Casual Employee achieving a temporary position pursuant to this provision shall maintain their status as a Casual Employee.
- (d) During the term of a temporary position, the incumbent Employee shall be eligible to apply on postings in accordance with the following:
- (i) Such Employee shall be eligible to apply on postings of vacancies pursuant to Article 14.01(a).
 - (ii) For temporary positions on another unit such Employee shall not be eligible to apply on postings of vacancies pursuant to Article 14.02(a), unless the position posted commences after the expiry of the term for which the Employee was hired, except by mutual agreement between the Employee and the immediate supervisor.

- (iii) For temporary positions in the same unit such Employee shall be eligible to apply on postings of vacancies pursuant to Article 14.02(a) that are in the same unit/program as the Employee's current temporary position provided that there are sixty (60) days or fewer remaining in the term of their current temporary position.
 - (e) Temporary positions may be extended by mutual agreement between the Employer and the Local. Such agreement shall not be unreasonably withheld. Where possible, requests to extend a Temporary position shall be provided at least seven (7) days prior to the expiry date of the temporary position.
- 14.03 Applications pursuant to Article 14.01(a) and Article 14.02 shall be made using the Employer's electronic application process and shall specify the posting number.
- 14.04 In making promotions and transfers, the determining factors shall be skill, knowledge, efficiency, experience, acceptable performance and other relevant attributes, and where these factors are considered by the Employer to be relatively equal, seniority shall be the deciding factor.

If all applicants for a vacancy are Casual Employees, the determining factors shall be skill, knowledge, efficiency, experience, acceptable performance and other relevant attributes, and where these factors are considered by the Employer to be relatively equal, the position shall be awarded to the Casual Employee who has been in the scope of the bargaining unit the longest.
- 14.05 The name of the Employee who is appointed to fill the transfer, promotion and/or vacancy shall be forwarded in writing to the Local. All other applicants for the transfer, promotion and/or vacancy and the Union shall be informed in writing of the name of the successful applicant within five working days of the appointment.
- 14.06 When an Employee is promoted from one classification to another, the salary of such promoted Employee shall be advanced to that step in the salary scale which will grant the Employee a minimum hourly increase in the amount of the differential between the beginning rate of the Employee's present classification and the beginning rate of the classification to which they have been promoted.
- 14.07
 - (a) The transferred or promoted Employee will be given a trial period (exclusive of any theoretical component required by the Employer) of 325.5 hours worked in which to demonstrate the Employee's ability to perform the new assignment satisfactorily.
 - (b) The Employer shall provide an evaluation of the Employee prior to the completion of the trial period.
 - (c) Should either:
 - (i) the Employer determine that the Employee fails to succeed during the trial period, or

- (ii) the Employee requests reinstatement to their former position, the Employer shall reinstate the Employee in their former position or, if such reinstatement is not possible, the Employer will consult with the Employee and the Union over suitable placement options and if possible reinstate the Employee to a site suitable to the Employee. Such reinstatement or placement shall be at not less than the rate of pay to which the Employee would be entitled had the Employee remained in their former position.
 - (d) When the Employer reinstates an Employee in the Employee's former position or places the Employee in another suitable position, the vacancy in which the Employee is being placed shall not be subject to the provisions of Articles 14.01 to 14.05 inclusive.
 - (e) A reinstatement or placement of an Employee in accordance with Article 14.07(c) shall not be construed as a violation of the scheduling provisions of Article 7: Hours of Work and Scheduling Provisions.
 - (f) A transferred Employee's first three Shifts of patient/resident/client care on a new unit shall be under guidance or supervision. Where the Employee will be on rotating Shifts, the first two Shifts shall be day Shifts, and in addition the Employee's first Shift on evenings or nights shall be under guidance or supervision.
- 14.08 An Employee's anniversary date, for the purpose of an annual increment, shall not be changed as a result of promotion.
- 14.09 When, because of inability to perform the functions of a position, or because of ill health or by the Employee's request, an Employee is transferred to a lower rated classification, the Employee's rate will be adjusted immediately to that step in the scale where the Employee would have been positioned had the Employee been retained in the lower rated classification from commencement of employment.
- 14.10 At the time of hire, or transfer, or change of hours in accordance with Article 14.11 or change of category in accordance with Article 30.01, 30.02 or 30.03, all Employees shall receive a letter which shall include the following:
- (a) category (Regular, Temporary or Casual);
 - (b) classification;
 - (c) number of hours per Shift and Shifts per Shift cycle;
 - (d) date of hire and transfer (if applicable);
 - (e) increment level; and
 - (f) the unit or units (if applicable) or program.

14.11 *Decreasing or Increasing Regular Hours of Work*

The parties agree that it may be of mutual benefit to the Employees and the Employer to allow Regular Employees, who request to do so, to reduce or increase their regular hours of work. The Employer shall have the right to accept or deny any request for alteration of the Employee's FTE based upon operational requirements including but not limited to staff skills mix, individual performance issues, etc. The Employer shall indicate approval or denial in writing within 14 days of the request to decrease or increase the regular hours of work and such request shall not be unreasonably denied. In the case where the request is denied, the Employer will provide a summary of the reasons for the denial in writing.

- (a) Decreasing regular hours of work for Regular Full-time and Regular Part-time Employees:
 - (i) (A) Requests to decrease regular hours of work, from Regular Full-time or Regular Part-time Employees, shall be made in writing.
 - (B) Requests for a temporary reduction in regular hours of work shall indicate the period of time that the temporary reduction would apply. The maximum time for such temporary reduction is 12 months.
 - (ii) A request to decrease regular hours of work shall indicate the requested number of Shifts per Shift cycle. Employees shall not be permitted to amend the length of their Shift through this process.
 - (iii) No hours of work from the previous position shall be eliminated due to this process. If the number of hours vacated as a result of granting a request to decrease hours received by the Employer pursuant to Article 14.11 equals or exceeds .42 FTE, they shall be posted as a vacancy.
 - (iv) If the number of hours vacated as a result of Article 14.11 is less than .42 FTE, the additional Shifts may be offered to Regular Part-time Employees working on the unit, in order of seniority, (for Employees without a unit, the selection to occur within the program and site) or may be posted as a vacancy.
 - (v) A Regular Full-time or Regular Part-time Employee cannot decrease their FTE to less than a .42 FTE unless otherwise agreed between the Employer and the Local.
 - (vi) Where the number of Employees making such requests in the 14 day period commencing the date the initial request is received by the Employer exceeds the number of requests that may be granted, the requests shall be granted in order of seniority of those Employees whose requests can be accommodated. If the Employee's request cannot be granted, the Employer shall indicate to that Employee whether an

alternate choice of hours can be accommodated whereupon the Employee shall have the ability to amend their request.

- (b) Increasing regular hours of work for Regular Part-time Employees:
- (i) (A) If regular FTEs of less than .42 or temporary FTEs of less than 12 months and less than .42 become available on the unit such hours may be offered to Regular Part-time Employees, or may be posted in accordance with this Article for members of the bargaining unit only.
 - (B) Such hours are to be offered to Regular Part-time Employees working on the unit, in order of seniority (for Employees without a unit, this selection is to occur within the program and site) working on the unit for members of the bargaining unit only. Subject to Article 14.11(b)(iii), (iv) and (vi) below, Employees may select all or a portion of the additional hours being offered.
 - (ii) If the number of hours available equals or exceeds .42 FTE, these shall be posted in accordance with this Article.
 - (iii) If there are no qualified applicants for a vacancy that has been posted in accordance with this Article, such hours may be offered to Regular Part-time Employees in accordance with Article 14.11(b)(i)(B) above.
 - (iv) A request to increase regular hours of work shall indicate the requested number of Shifts per Shift cycle. Employees shall not be permitted to amend the length of their Shift through this process.
 - (v) Any unassigned hours following the completion of Article 14.11(b) above will not remain subject to the provisions of Article 14.11.
 - (vi) A Regular Part-time Employee may add to their regular hours of work, only those hours from the vacant position(s) that can be accommodated in their schedule without violating the scheduling provisions of the Collective Agreement.
 - (vii) A Regular Part-time Employee may become a Regular Full-time Employee through the operation of Article 14.11.
 - (viii) No Regular Part-time Employee shall be permitted to increase their regular hours while other Employees are on layoff as long as the laid off Employees can perform the work required.
- (c) No Employee may decrease or increase their regular hours of work pursuant to Article 14.11 more frequently than once in a calendar year unless otherwise agreed between the Employer and the Local.

- (d) Any redistribution of hours as a result of the operation of Article 14.11 shall not be considered a violation of the Letter of Understanding Re: Severance.
- (e) Where any request pursuant to Article 14.11 has been approved, the Employer shall issue a letter to the Employee confirming the Employee's new regular hours of work in accordance with this Collective Agreement or, if applicable, the temporary period that the amended hours of work shall apply.
- (f) Copies of all requests and responses to requests pursuant to Article 14.11 shall be provided to the Local forthwith.
- (g) An Employee whose regular hours of work are altered through the operation of Article 14.11 shall not be required to serve a trial period.
- (h) Agreement to alter an Employee's regular hours of work in accordance with Article 14.11 shall not be considered a violation of Articles 14: Promotions, Transfers & Vacancies; 15: Layoff and Recall; or 30: Part-time, Temporary and Casual Employees.
- (i) This provision is not intended to circumvent the posting and recall provisions of Articles 14: Promotions, Transfers & Vacancies and 15: Layoff and Recall in circumstances where a position of greater than .42 FTE has become vacant. In such a case, the Employer shall first attempt to fill the vacancy in accordance with Article 14: Promotions, Transfers & Vacancies and 15: Layoff and Recall of the Collective Agreement. Only after the position has been posted and there have been no qualified candidates may the provisions of Article 14.11(b)(iii) apply.

14.12 In instances where a Regular Employee accepts a regular or temporary position which is outside the scope of this bargaining unit the resultant vacancy shall be posted as a temporary position, not to exceed eighteen (18) months. During this period, the former Employee may be reinstated into their former position. The Local shall be notified whenever this clause is applied.

14.13 A request to transfer to Casual Status shall not be unreasonably denied. Article 14.07(c) shall not apply to Employees who transfer to Casual Status.

ARTICLE 15: LAYOFF AND RECALL

15.01 The Employer and the Union shall meet prior to a planned reduction in the workforce or a notification of position elimination. The purpose of this meeting is to discuss the extent of the planned reduction or position eliminations and discuss how the reduction or position elimination will take place, review the current seniority list, the manner in which information will be provided to affected Employees and discuss other relevant factors. Unless otherwise agreed between the Employer and the Union, these discussions shall not delay the issuance of notice of position elimination or workforce reduction.

15.02 *Notice*

- (a) In case it becomes necessary to reduce the working force, or eliminate positions, the Employer will notify Employees in person or by registered mail or by courier who are laid off 28 calendar days prior to the layoff, and shall forward to the Local a copy of the notice of layoff forthwith, except that the 28 calendar days notice shall not apply where layoff results from an Act of God, fire, flood or a work stoppage by Employees not covered by this Collective Agreement.
- (b) Where the layoff results from an Act of God, fire or flood, 28 calendar days notice is not required but up to four weeks pay in lieu thereof shall be paid to affected Employees.

15.03 *Order of Layoff*

- (a) Subject to the provisions of Article 15.03(b), layoff shall occur in reverse order of seniority.
- (b) Notwithstanding the provisions of Article 15.03(a), the Employer shall have the right to retain Employees who would otherwise be laid off when layoff in accordance with Article 15.03(a) would result in retaining Employees who do not have the ability to perform the work.

15.04 *Displacement*

- (a) An Employee whose position is eliminated by the Employer or who is displaced in accordance with this Article shall, provided the Employee has not less than 24 months of seniority, have the option to:
 - (i) take a position which is vacant and for which the Employee has the ability to perform the work;
 - (ii) displace an Employee with less seniority in a position for which the Employee has the ability to perform the work; or

- (iii) accept layoff with the right of recall. An Employee who voluntarily accepts layoff and recall shall not be eligible for the provisions under the Letter of Understanding Re: Severance.

If an Employee elects (i) or (ii) and the Employer determines that the Employee does not have the ability to perform the work of the position selected, the Employer shall inform the Employee and the Local of such within ten consecutive calendar days, exclusive of Saturdays, Sundays and Named Holidays which are specified in Article 18: Named Holidays, of the Employee making such selection. The Employee shall then have the right to make another selection in accordance with Article 15.04.

- (b) An Employee exercising the right to displace another Employee or to take a vacant position pursuant to Article 15.04(a) shall within 72 hours, exclusive of Saturdays, Sundays or Named Holidays, of receipt of written notice from the Employer of the elimination of the Employee's position or displacement, advise the Employer, in writing, of their decision, including the name of the Employee they wish to displace or the vacant position they wish to take. Where the Employee fails to exercise such right within the specified time limit, the Employee shall be deemed to have waived the right to displace another Employee or take a vacant position and the Employer shall:
 - (i) place the Employee in any available vacant position of the Employer's choice for which the Employee has the ability to perform the work; or
 - (ii) in the absence of such a vacancy effect a layoff in accordance with Article 15.03 by serving notice pursuant to Article 15.02.
- (c) Where an Employee with less than 24 months of seniority has their position eliminated or is displaced in accordance with this Article, the Employer shall:
 - (i) assign the Employee to any available position which is vacant and for which the Employee has the ability to perform the work; or
 - (ii) in the absence of such a vacancy effect a layoff in accordance with Article 15.03 by serving notice pursuant to Article 15.02.
- (d) Where an Employee's position is eliminated and where an Employee is displaced as a result of a procedure under this Article, such Employee's rate of pay shall not be reduced until such time as the rate for the classification in which the Employee is employed exceeds that of the Employee.
- (e) An Employee shall not be entitled to displace an Employee in a higher rated classification.

15.05 *Recalls*

- (a) When increasing the work force, recalls shall be carried out in order of seniority provided the Employee has the ability to perform the work. Such recall shall apply only to work periods of longer than 14 calendar days duration.
- (b) When the work period is for a shorter duration, the Employer shall endeavour to offer such work to laid off Employees in order of their seniority provided the Employee has the ability to perform the work before offering the work to a Casual Employee. An Employee on layoff shall have the right to refuse an offer of a work period of 14 calendar days or less without adversely affecting the Employee's recall status.
- (c) The method of recall shall be by telephone and, if such is not possible, by registered letter sent either by mail or courier to the Employee's last known place of residence. The Employee so notified shall return to work as soon as possible but not later than five days following the date of the telephone call or the date the letter was registered.

15.06 No new Employees shall be hired while there are other Employees on layoff as long as laid off Employees can perform the work required.

15.07 *Benefits*

- (a) The Employer shall make payment for its share of the full premium of the benefits referred to in Article 21.01 on behalf of a laid off Employee for a maximum of three months premium.
- (b) Employees laid off for more than three months may, with the assistance of or through the Employer, make prior arrangements for payment of the full premiums of the benefits referred to in Article 21.01.

15.08 *Application of Collective Agreement*

- (a) The operation of this Article shall not be construed as a violation of the posting and/or scheduling provisions of Articles 7: Hours of Work and Scheduling Provisions and 14: Promotions, Transfers and Vacancies.
- (b) Where an Employee works while on layoff in accordance with Article 15.05, the provisions of the Collective Agreement applicable to a Casual Employee shall apply.
- (c) Should an Employee be affected pursuant to Article 15.02(a) while the Employee is on leave of absence, Workers' Compensation or absent due to illness or injury, the Employee shall be served with notice under Article 15.02 after the Employee has advised the Employer of their readiness to return to work.

- (d) Other than for the continuance of seniority, discipline, grievance and arbitration rights and rights and benefits arising under this Article, an Employee's rights while on layoff shall be limited to the right to recall.

15.09 Subject to operational requirements, Full-time Employees who have received layoff notice shall be allowed up to 15.5 hours off without a loss of earnings for the purpose of attending job interviews during the layoff notice period. The Employer will work with Part-time Employees who have received layoff notice to make reasonable effort to allow work assignments to change to accommodate interviews.

ARTICLE 16: TEMPORARY ASSIGNMENT PAY

16.01 *Charge Pay*

- (a) The Employer shall designate a person to be in charge of a unit. Where such person is absent from the unit for a consecutive time period of two hours or more, an alternate will be designated in charge.
- (b)
 - (i) When an Employee who holds the position of a Registered Nurse or Registered Psychiatric Nurse is designated in charge of a unit, such Employee shall be paid an additional \$3.50 per hour.
 - (ii) When an Employee who holds a position in a higher rated classification is designated in charge of a unit, such Employee shall be paid an hourly rate which is no less than what a Registered Nurse or Registered Psychiatric Nurse at the same pay step would be paid when designated in charge.
- (c) The Employer shall prepare a document specifying the roles and responsibilities of a person designated in charge, including the authority or process for augmenting staff (which may include authorization of overtime). Such document shall be on hand at each nursing unit and shall be available to each Employee upon request.
- (d) The Employer shall provide an appropriate orientation to an Employee prior to assigning the Employee in charge.

16.02 *Temporary Assignment*

- (a) When an Employee is assigned to replace another Employee in a higher paid classification for one full Shift or longer, the Employee shall be paid an additional amount equal to the differential between the beginning rate for the Employee's classification and the beginning rate for the more senior classification in which the Employee is relieving.

- (b) When an Employee is assigned to replace another person in an out-of-scope position at a more senior level for one full Shift or longer the Employee shall be paid an additional \$3.50 per hour.

16.03 *Preceptor Pay*

- (a) The Employer shall establish a roster on which Employees may indicate their interest in performing preceptor duties. In assigning preceptor duties, the Employer shall first consider the Employees on the roster.
- (b) A Registered Nurse or Registered Psychiatric Nurse assigned by the Employer as a preceptor shall receive an additional \$2.00 per hour.
- (c) Preceptor shall mean a Registered Nurse or Registered Psychiatric Nurse who is assigned to supervise, educate or evaluate 4th year Bachelor's Degree in Nursing students in the absence of a clinical instructor from their educational institution.

ARTICLE 17: VACATIONS WITH PAY

17.01 *Definitions*

For the purpose of this Article:

- (a) "vacation" means annual vacation with pay;
- (b) "vacation year" means the 12 month period commencing on the 1st day of April in each calendar year and concluding on the last day of March of the following calendar year;
- (c) "date of employment" means:
 - (i) in the case of an Employee whose employment commenced between the 1st and 15th days inclusive of any month, the 1st day of that calendar month; or
 - (ii) in the case of an Employee whose employment commenced between the 16th and last days inclusive of any month, the 1st day of the following calendar month.

17.02 *Vacation Entitlement*

During each year of continuous employment, an Employee shall earn entitlement to a vacation with pay to be taken in the next following year as follows:

- (a) *Staff Nurse and Assistant Head Nurse*

Provided that any more favourable or beneficial vacation entitlement which applied to existing Employees in these positions prior to the effective date of this Collective Agreement shall be preserved and continued in effect:

- (i) during the 1st year of such employment, an Employee earns a vacation of 15 working days;
- (ii) during each of the 2nd to 9th years of employment, an Employee earns a vacation of 20 working days;
- (iii) during each of the 10th to 19th years of employment, an Employee commences to earn vacation with pay at the rate of 25 working days per year;
- (iv) during each of the 20th and subsequent years of employment, an Employee commences to earn vacation with pay at the rate of 30 working days per year.

(b) *Employee with Less than a Year of Service*

An Employee who has less than one year of service prior to the 1st day of April in any one year shall be entitled to a vacation calculated on the number of months from the date of employment in proportion to which the number of months of the Employee's service bears to 12 months.

- (c) Where a voluntarily terminated Employee commences employment within six months of date of termination of employment with either the same Employer or another Employer, such Employee shall accrue vacation entitlement as though the Employee's employment had been continuous. The Employer shall provide the Employee with a written statement of the Employee's vacation entitlement upon termination.

(d) *Supplementary Vacation*

The supplementary vacations as set out below are to be banked on the outlined supplementary vacation employment anniversary date and taken at a mutually agreeable time subsequent to the current supplementary vacation employment anniversary date but prior to the next supplementary vacation employment anniversary date.

- (i) Upon reaching the employment anniversary of 25 years of continuous service, Employees shall have earned an additional five work days vacation with pay.

- (ii) Upon reaching the employment anniversary of 30 years of continuous service, Employees shall have earned an additional five work days vacation with pay.
- (iii) Upon reaching the employment anniversary of 35 years of continuous service, Employees shall have earned an additional five work days vacation with pay.
- (iv) Upon reaching the employment anniversary of 40 years of continuous service, Employees shall have earned an additional five work days vacation with pay.
- (v) Upon reaching the employment anniversary of 45 years of continuous service, Employees shall have earned an additional five work days vacation with pay.

17.03 *Time of Vacation*

- (a) All vacation earned during one vacation year shall be taken during the next following vacation year at a mutually agreeable time.
- (b)
 - (i) The Employer shall post the vacation schedule planner by January 1st of each year. At this time, the Employer shall provide guidance as to the reasonable number of Employees for each unit, program, or site (whichever are applicable) who can be granted vacation at the same time. Where an Employee submits their vacation preference by February 15th of that year, the Employer shall indicate in writing approval or disapproval of that vacation request and shall post the resulting vacation schedule by March 30th of the same year. Where the number of Employees indicating a preference for a specific period exceeds the number of Employees as determined by the Employer that can be allocated vacation during that period, seniority relative to other Employees in the unit, program or site (whichever are applicable) shall be the deciding factor.
 - (ii) When an Employee submits a request in writing after March 30th for vacation, the Employer shall indicate approval or disapproval in writing of the vacation request within 14 days of the request.
- (c) Notwithstanding Article 17.03(a), an Employee may be permitted to carry forward a portion of unused vacation to the next vacation year. Requests to carry forward vacation shall be made in writing and shall not be unreasonably denied.

- (d) Notwithstanding Article 17.03(a), a Full-time or Part-time Employee shall have the right to utilize vacation credits during the vacation year in which they are earned provided the following conditions are met:
 - (i) the utilization does not exceed the total vacation earned by the Employee at the time of taking the vacation; and
 - (ii) such vacation can be taken at a mutually agreeable time.
- (e) (i) Subject to Article 17.03(e)(ii), the Employer shall grant the annual vacation to which the Employee is entitled in one unbroken period.
- (ii) Upon request of the Employee, the Employer may grant an Employee's request to divide the Employee's vacation. Such request shall not be unreasonably denied.
- (f) Notwithstanding Article 17.03(b), at the written request of the Employee, the Employer shall provide the Employee with vacation pay rather than vacation time with pay, for that portion of the Employee's vacation entitlement that exceeds four weeks.
- (g) No Employee shall have their vacation cancelled or rescheduled by the Employer unless it has been assessed to be a recognized critical unforeseen emergency and it can be demonstrated that a bona fide attempt was made to mobilize the appropriate, available resources to address and resolve the issues before activating these provisions. An Employee who has their vacation cancelled by the Employer shall be paid 2X their Basic Rate of Pay for the Shift(s) worked during the period of vacation cancelled by the Employer. The Employer shall also reimburse all non-refundable costs related to the cancellation of the vacation.

17.04 *Vacation Pay on Termination*

- (a) If an Employee is terminated and proper notice given, the Employee shall receive vacation pay in lieu of:
 - (i) the unused period of vacation entitlement up to March 31st in the preceding year at the Employee's basic rate, together with
 - (ii) 6% in the case of an Employee entitled to 15 working days vacation per annum; 8% in the case of an Employee entitled to 20 working days vacation per annum; or 10% in the case of an Employee entitled to 25 working days vacation per annum; or 12% in the case of an Employee entitled to 30 working days vacation per annum; of the Employee's regular earnings from the 1st day of April in the current year to the date of termination.

- (b) Notwithstanding any other provisions of this Collective Agreement, if employment is terminated by an Employee:
 - (i) after less than one year of employment by the Employer; or
 - (ii) without giving proper notice under, Article 23.10, such Employee shall receive vacation pay at the rate prescribed in the Alberta Employment Standards Code R.S.A. 2000 c. E-9 concerning vacations with pay, provided that the Employer may waive this clause if termination is due to illness or to other causes which are acceptable to the Employer.
- (c) For an Employee who gives at least 28 calendar days notice of resignation or who is dismissed, all monies due shall be paid on the last day of employment.

ARTICLE 18: NAMED HOLIDAYS

- 18.01 (a) Regular and Temporary Full-time Employees shall be eligible to receive a day off with pay on or for the following Named Holidays:

New Year's Day	Labour Day
Alberta Family Day	Thanksgiving Day
Good Friday	Remembrance Day
Victoria Day	Christmas Day
Canada Day	Boxing Day
August Civic Holiday	

and any day proclaimed to be a holiday by:

- (i) The Government of the Province of Alberta; or
- (ii) The Government of Canada.

Further, any one day proclaimed by the government of the municipality to be a civic holiday for general observance by the municipal community in which the Institution is located.

- (b) In addition to the foregoing Named Holidays, Full-time Employees who are employed on or before July 1st in any year shall be granted an additional holiday as a "Floater" holiday in that year. Such holiday shall be granted at a mutually agreeable time. Failing mutual agreement by December 31st of that year, the Employee shall receive payment for such day at the Employee's Basic Rate of Pay.

- 18.02 To qualify for a Named Holiday with pay, the Employee must:

- (a) work their scheduled Shift immediately prior to and immediately following the holiday except where the Employee is absent due to illness or other reasons acceptable to the Employer;
 - (b) work on the holiday when scheduled or required to do so.
- 18.03
- (a) Except as specified in Article 18.03(b), an Employee obliged to work on a Named Holiday shall be paid for all hours worked on the Named Holiday at 1 1/2X the Employee's Basic Rate of Pay plus:
 - (i) an alternate day off at a mutually agreed time;
 - (ii) by mutual agreement, a day added to the Employee's next annual vacation; or
 - (iii) by mutual agreement, the Employee may receive payment for such day at the Employee's Basic Rate of Pay.
 - (b) An Employee obliged to work on Christmas Day or August Civic Holiday shall be paid for all hours worked on the Named Holiday at 2X the Employee's Basic Rate of Pay plus:
 - (i) an alternate day off at a mutually agreed time;
 - (ii) by mutual agreement, a day added to the Employee's next annual vacation; or
 - (iii) by mutual agreement, the Employee may receive payment for such day at the Employee's Basic Rate of Pay
 - (c) The Employer shall not schedule the alternate day off with pay as provided in Article 18.03(a) or (b) until such time as the Employee and Employer have endeavoured to agree on the date of the alternate day off. Failing mutual agreement within 30 calendar days following the Named Holiday of the option to be applied, the Employee shall have a day off with pay scheduled adjacent to a scheduled day of rest.
 - (d) In addition to an alternate day off, an Employee who is obliged to work overtime on a Named Holiday shall be paid as follows:
 - (i) all overtime hours worked on a Named Holiday 2.5X their Basic Rate of Pay or;
 - (ii) all overtime hours worked on August Civic Holiday and Christmas Day 3X their Basic Rate of Pay.

- 18.04 When a Named Holiday falls on a day that would otherwise be an Employee's regularly scheduled day of rest, the Employee shall receive an alternate day off as outlined in Article 18.03 above.
- 18.05 When a Named Holiday falls during an Employee's annual vacation, such holiday may, by mutual agreement, be added to the vacation period, or the alternate day off shall be dealt with as set out in Article 18.03.
- 18.06 (a) Unless otherwise requested, an Employee shall be so scheduled as to provide The Employee with days off on at least four of the actual Named Holidays. Unless otherwise requested by the Employee, one of these four Named Holidays shall be either Christmas or New Year's Day.
- (b) (i) An Employee granted Christmas Day off in accordance with Article 18.06(a) shall be scheduled such that the Employee shall have two consecutive days where they will not be obliged to work (i.e. December 24 and 25; or December 25 and 26).
- (ii) An Employee granted New Year's Day off in accordance with Article 18.06(a) shall be scheduled such that the Employee shall have two consecutive days where they shall not be obliged to work (i.e. December 31 and January 1; or January 1 and 2).
- (c) Where a Named Holiday falls on a Friday or a Monday, an Employee scheduled for days of rest on the adjacent weekend shall, where possible, be granted the Named Holiday off duty.

ARTICLE 19: SICK LEAVE

- 19.01 (a) Sick leave is provided by the Employer for an illness, quarantine by a Medical Officer of Health or because of an accident for which compensation is not payable under the *Workers' Compensation Act R.S.A. 2000, c. W-15 and Regulations*.
- (b) The Employer recognizes that alcoholism, drug addiction and mental illness are illnesses which can respond to therapy and treatment and that absence from work due to such therapy shall be considered sick leave.
- 19.02 An Employee shall be allowed a credit for sick leave computed from the date of employment at the rate of 1 1/2 working days for each full month of employment up to a maximum credit of 120 working days.
- 19.03 An Employee granted sick leave shall be paid for the period of such leave at the Employee's Basic Rate of Pay and the number of days thus paid shall be deducted from the Employee's accumulated sick leave credits up to the total amount of the Employee's accumulated credits at the time sick leave commenced.

- 19.04 Employees may be required to submit satisfactory proof to the Employer of any illness, non-occupational accident or quarantine when circumstances make it reasonable to do so. Where the Employee must pay a fee for such proof, and the fee is deemed reasonable, the full fee shall be reimbursed by the Employer.
- 19.05 When an Employee has accrued the maximum sick leave credits of 120 working days, the Employee shall no longer accrue sick leave credits until such time as the Employee's total accumulation is reduced below the maximum. At that time the Employee shall recommence accumulating sick leave credits.
- 19.06 (a) No sick leave shall be granted for any illness which is incurred once an Employee commences their vacation; in this event, the Employee will be receiving vacation pay.
- (b) Sick leave shall be granted:
- (i) if an Employee becomes ill during their vacation period as stated in Article 19.06(a) above, only after the expiry of the Employee's vacation and provided the illness continues beyond the vacation;
 - (ii) for the period of sick time falling within a scheduled vacation period provided that the Employee becomes ill prior to the commencement of the scheduled vacation. If the Employee so wishes the number of sick days paid within the scheduled vacation period shall be considered as vacation days not taken and may be rescheduled to a later date.

Notwithstanding the provision of Article 19.06(a), should an Employee be admitted to hospital as an "in-patient" during the course of their vacation, the Employee shall be considered as being on sick leave for the period of hospitalization and subsequent period of recovery provided the Employee notifies the Employer upon return from vacation and provides satisfactory proof of hospitalization. Vacation time not taken as a result of such stay in hospital shall be rescheduled to a mutually agreeable time.

- 19.07 (a) An Employee who has been receiving Disability benefits and who is able to return to work and who is:
- (i) capable of performing the duties of their former position, shall provide the Employer with two weeks written notice of readiness to return to work. The Employer shall then place the Employee in the same position held by the Employee immediately prior to the Employee's disability;

- (ii) incapable of performing the duties of the Employee's former position, but is capable of performing the duties of their former classification, shall provide the Employer with 28 days' written notice of the Employee's readiness to return to work and the Employer shall then place the Employee in an existing position for which the Employee is capable of performing the work entailed, at not less than the same step in the Salary Appendix and other benefits that accrued to the Employee prior to disability.
 - (iii) In reinstating an Employee under (ii), the Employer will consult with the Employee and the Union over suitable placement options and if possible, reinstate the Employee to their previous assigned site. If the foregoing is not possible, subject to operational requirements the Employee will be reinstated to a site suitable to that Employee.
- (b) An Employee who does not qualify for Long-Term Disability benefits and who exhausts their sick leave credits during the course of an illness shall be considered as remaining on sick leave without pay or benefits for the duration of the illness or up to 18 months, whichever is the lesser. Upon the Employee's readiness to return to work following such leave the Employee shall provide the Employer with one month notice of their intention to return to work. The Employer shall then reinstate the Employee in the same classification which the Employee held immediately prior to the absence, subject to the Layoff and Recall provisions of this Collective Agreement.
 - (c) Any Employee who is displaced because of the provisions of this Article shall be entitled to displacement rights as per Article 15.03.
- 19.08 Upon request of an Employee the Employer shall advise an Employee of their accrued sick leave credits.
- 19.09 Sick leave credits shall not accumulate during periods of illness or injury.
- 19.10 (a) An Employee who has accrued sick leave entitlement under the terms of this Collective Agreement shall, upon the voluntary termination of employment with the Employer, be entitled to retain such entitlement provided the Employee enters into employment at an Institution at which the Employer is also party to an agreement with an identical sick leave provision, within six months of the date of termination of employment. Otherwise, sick leave credits shall be cancelled and no payment shall be due therefor. The Employee shall be provided with a written statement of such entitlement upon termination.
- (b) (i) Where a Regular or Temporary Employee has accumulated a sick leave bank and such Employee subsequently transfers to a casual position, the Employee's sick leave bank shall be frozen as at the time of transfer to the casual position. Pursuant to Article 30.03, the Casual Employee shall not have access to the frozen sick leave bank.

- (ii) Where a Casual Employee in Article 30.03 subsequently transfers to a regular or temporary position with the same Employer, such Employee shall have their frozen sick leave bank reinstated, and shall be eligible to access such sick leave pursuant to Article 19: Sick Leave.
- (iii) Where an Employee terminates their employment with the Employer, and within six months of termination, obtains a casual position with an Employer who is also party to an agreement with an identical sick leave provision, such Employee shall be entitled to port their sick leave bank to the new Employer. The Employee's sick leave bank shall be frozen. Pursuant to Article 30.03, the Casual Employee shall not have access to the frozen sick leave bank.
- (iv) Where an Employee terminates their employment with the Employer, and within six (6) months of termination, obtains a regular or temporary position with an Employer who is also party to an agreement with an identical sick leave provision, such Employee shall be entitled to port and activate the sick leave bank from their previous Employer.

19.11 If an Employee requires time off for the purpose of attending a dental, physiotherapy, optical or medical appointment, provided they have been given prior authorization by the Employer, such absence shall be neither charged against their accumulated sick leave, nor shall the Employee suffer any loss of income provided such absence does not exceed two hours during one work day. If the absence is longer than two hours, the whole period of absence shall be charged against their accumulated sick leave. Employees may be required to submit satisfactory proof of appointments.

19.12 The placement of an Employee in accordance with this Article shall not be construed as being a violation of the posting and/or scheduling provisions of Articles 7: Hours of Work and Scheduling Provisions and 14: Promotions, Transfers and Vacancies.

ARTICLE 20: WORKERS' COMPENSATION

20.01 An Employee who is incapacitated and unable to work, as a result of an accident sustained while on duty in the service of the Employer within the meaning of the Workers' Compensation Act, shall continue to receive full net salary provided the Employee assigns over to the Employer, on proper forms, the monies due from the Workers' Compensation Board for time lost due to accident. A deduction of 1/10th of day shall be charged against sick leave credits for each day an Employee is off work. Employees shall only receive full net salary to the extent that 1/10th of day can be deducted from sick leave credits, following which time the Employee will be deemed to be on sick leave without pay pursuant to Article 19.07(b).

20.02 An Employee who has been on Workers' Compensation and who is certified by the Workers' Compensation Board to be fit to return to work and who is:

- (a) capable of performing the duties of their former position, shall provide the Employer with two weeks written notice of readiness to return to work. The Employer shall then place the Employee in the same position held by the Employee immediately prior to the disability with benefits that accrued to the Employee prior to the disability;
- (b) incapable of performing the duties of their former position, but is capable of performing the duties of their former classification, shall provide the Employer with 28 days written notice of the Employee's readiness to return to work. The Employer shall then place the Employee in an existing position for which the Employee is capable of performing the work entailed, with benefits that accrued to the Employee prior to the disability; or
- (c) incapable of performing the duties of their former classification, shall be entitled to benefits under Sick Leave or Short-term Disability or Long-term Disability, in accordance with Articles 19: Sick Leave or 21: Prepaid Health Benefits.
- (d) For the purpose of determining salary increments, an Employee who is in receipt of Workers' Compensation benefits shall be deemed to remain in the continuous service of the Employer.

20.03 The reinstatement of an Employee in accordance with this Article shall not be construed as being a violation of the posting and/or scheduling provisions of Articles 7: Hours of Work and Scheduling Provisions and 14: Promotions, Transfers & Vacancies.

20.04 In reinstating an Employee under Article 20.02(b), the Employer will consult with the Employee and the Union over suitable placement options; and if possible, reinstate the Employee to their pre-disability site. If the foregoing is not possible, subject to operational requirements, the Employee will be reinstated to a site suitable to that Employee.

ARTICLE 21: PREPAID HEALTH BENEFITS

21.01 The Employer shall provide the following group plans for which participation is compulsory for all eligible Employees:

- (a) Supplementary Health Benefits Plan which provides benefits at no less than those in place on September 1, 2024 inclusive of:
 - (i) Vision care coverage providing for annual eye exams and up to \$600 every two calendar years per person for corrective lenses. This shall be inclusive of coverage for elective corrective laser eye surgery; and

- (ii) 80% direct payment provision for all medication prescribed by a qualified practitioner.
 - (b) Alberta Health Care Insurance Plan;
 - (c) CapitalCare shall provide an Employee Benefits Plan which provides benefits equivalent to those in place on September 1, 2024, inclusive of:
 - (i) Group Life Insurance (1X basic annual earnings rounded to next highest \$1,000);
 - (ii) Accidental Death and Dismemberment (basic) (1X basic annual earnings rounded to next highest \$1,000);
 - (iii) Short-term Disability (income replacement for a period of up to 120 working days during a qualifying disability equal to 66 2/3% of basic weekly earnings to the established maximum following a 7 day elimination period where applicable. The Short-term Disability shall become effective on the first working day following the expiry of sick leave credits in the case of absence due to injury or hospitalization. In the particular case of Employees who have insufficient sick leave credits to satisfy the 7 calendar day elimination period, the Short-term Disability shall commence on the 8th day following the commencement of non-hospitalized sickness);
 - (iv) Long-term Disability (income replacement during a qualifying disability equal to 66 2/3% of basic monthly earnings to the established maximum following a 120 working day elimination period); and
 - (v) Alberta Blue Cross current Usual and Customary Dental Plan or equivalent, which provides for the reimbursement of 80% of eligible Basic Services; 50% of eligible Extensive Services [including implants and appliances (appliances to include mouth guards for therapeutic use)], and 50% of eligible Orthodontic Services (including coverage for adults) in accordance with the current Alberta Blue Cross Usual and Customary Fee Guide. A maximum annual reimbursement of \$3000 per insured person per benefit year shall apply to Extensive Services. Orthodontic Services shall be subject to a lifetime maximum reimbursement of \$3000 per insured person.
- 21.02
- (a) Where the benefits specified in Article 21.01 are provided through insurance obtained by the Employer, the administration of such plans shall be subject to and governed by the terms and conditions of the policies or contracts entered into with the underwriters of the plan.
 - (b) The parties agree that there shall be no substantive reduction to any benefits provided by the plan, without agreement between the Employer and the Union, unless such changes are required by legislation.

- 21.03 The premium costs shall be shared 75% by the Employer and 25% by the Employee.
- 21.04 The Employer shall make available to all Employees relevant information concerning the above plans, upon hiring and when there are changes to the plans.
- 21.05 (a) The Employer shall provide one copy of each of the plans to the Provincial Office of the United Nurses of Alberta.
- (b) The Employer shall advise the United Nurses of Alberta of all premium rate changes pursuant to Article 21.01.
- 21.06 Such coverage shall be provided to Regular and Temporary Employees except for:
- (a) a Part-time Employee whose hours of work are fewer than 15 hours per week averaged over one complete Cycle of the Shift Schedule; and
- (b) a Temporary Employee who is hired to work for a position of less than six months;

which Employees are eligible to participate only in Articles 21.01(a), 21.01(b) and Article 21.01(c)(v) above.

ARTICLE 22: LEAVES OF ABSENCE

22.01 *General Conditions*

- (a) Leave of absence without pay may be granted to an Employee at the discretion of the Employer and the Employee shall not work for gain during the period of leave of absence except with the express consent of the Employer. If a request for leave of absence is denied, the Employer will advise the Employee in writing of the reasons for the denial.
- (b) Applications for leave of absence shall be made, in writing, to the Employer as early as possible in order that staff substitutions may be arranged. Applications shall indicate the date of departure on leave and the date of return.
- (c) Except as provided in Article 22.03(d) where an Employee is granted a leave of absence of more than a month's duration, and that Employee is covered by any or all of the plans specified in Article 21: Prepaid Health Benefits, that Employee may, subject to the Insurer's requirements, make prior arrangement for the prepayment of the full premiums for the applicable plans. Failure to submit the premium payments will result in the Employer discontinuing benefit coverage for that Employee.
- (d) Employees shall not be entitled to Named Holidays with pay which may fall during the period of leave of absence.

- (e) During an Employee's leave of absence, the Employee may work as a Casual Employee with the Employer without adversely affecting the Employee's reinstatement to the position from which the Employee is on leave.

22.02 *Bereavement Leave*

- (a) Upon request, an Employee shall be granted reasonable leave of absence in the event of a death of a member of the Employee's immediate family (i.e. spouse, child, parent, brother, sister, mother-in-law, father-in-law, brother-in-law, sister-in-law, son-in-law, daughter-in-law, grandparent, grandchild, guardian or fiancé(e), niece, nephew, aunt, uncle. Spouse shall include common-law and/or same sex relationship. Step-parent, step-children, step-brother and step-sister shall be considered as members of the Employee's immediate family). For the first five calendar days of such leave of absence, the Employee shall suffer no loss of regular earnings. Bereavement leave may be extended by up to two additional calendar days as may be necessitated by reason of travel to the funeral.
- (b) In the event of a death of another relative or close friend, the Employer may grant up to one working day off with pay to attend the funeral services.

22.03 *Maternity Leave*

- (a) An Employee who has completed 90 days of employment shall, upon their written request providing at least two weeks advance notice where possible, be granted maternity leave to become effective 13 weeks immediately preceding the date of expected delivery or such shorter period as may be requested by the Employee, provided that they commence maternity leave no later than the date of delivery.
- (b) Maternity leave shall be without pay and benefits, except for the portion of maternity leave during which the Employee has a valid health-related reason for being absent from work and is also in receipt of sick leave, EI SUB Plan benefits STD or LTD. Maternity leave shall not exceed 18 months unless mutually agreed otherwise between the Employee and the Employer.
- (c) For the portion of Maternity Leave during which an Employee has a valid health-related reason for being absent from work and who is in receipt of sick leave, EI SUB Plan Benefits, STD or LTD; benefit plan premium payments shall be administered in the same fashion as an Employee absent due to illness.
- (d) Vacation accrual and time counted towards achieving another increment for the portion of Maternity Leave during which the Employee has a valid health-related reason for being absent from work and who is in receipt of sick leave, EI SUB Plan Benefits, STD or LTD, shall be administered in accordance with the applicable provisions of the Collective Agreement.

- (e) An Employee on such leave shall provide the Employer with at least two weeks' written notice of readiness to return to work. The Employer shall reinstate the Employee in the same position held immediately prior to taking leave, or, if such is not possible, provide alternate work of a comparable nature at not less than the same step in the pay scale and other benefits that accrued to the Employee up to the date the Employee commenced leave.
- (f) An Employee whose pregnancy ends other than as a result of a live birth within 16 weeks of the estimated due date is entitled to maternity leave. If maternity leave has not already commenced in accordance with Article 22.03(a), such maternity leave shall commence on the date that the pregnancy ends. Such maternity leave shall end 16 weeks after the commencement of the leave.

22.04 *Adoption/Paternity Leave*

- (a) An Employee who has completed 90 days of employment shall, upon written request, be granted leave without pay and benefits for up to 18 months that is necessary for the purpose of adopting a child or for parenting duties following the birth of a child. An Employee on such leave shall provide the Employer with at least two weeks' written notice of readiness to return to work. The Employer shall reinstate the Employee in the same position held immediately prior to taking leave, or, if such is not possible, provide the Employee with alternate work of a comparable nature at not less than the same step in the pay scale and other benefits that accrued to the Employee up to the date the leave commenced.
- (b) The Employee may commence adoption leave upon one days' notice provided that application for such leave is made when the adoption has been approved and the Employer is kept informed of the progress of the adoption proceedings.
- (c) The Employee may commence paternity leave with one days' notice provided that the initial application for such leave is made 12 weeks prior to the expected date of delivery.

22.05 *Educational Leave*

- (a) For the purpose of determining salary increments, an Employee who is granted leave of absence for educational purposes shall be deemed to remain in the continuous service of the Employer for the first 24 months of such period of leave.
- (b) During an Employee's educational leave, the Employee may work as a Casual Employee with the Employer without adversely affecting the Employee's reinstatement to the position from which the Employee is on leave.
- (c) (i) A Regular Employee registered at a university or college pursuing a degree relevant to nursing on the Employee's own time who consequently is required to fulfill requirements established by the

university or college, may be granted three working days leave at their Basic Rate of Pay per contract year to fulfill such attendance requirements. Prior to commencement of such studies, the Employee shall advise the Employer, in writing, of their intentions. Upon request, the Employee shall be required to provide proof of registration.

- (ii) A Regular Employee registered to write the Gerontological Certification exam may be granted a maximum of two working days leave at their Basic Rate of Pay for the purpose of preparing for and writing the certification exam.

(d) *Statement of Policy*

The Employer shall issue and make available to the Union a statement of policy in respect to leaves of absence and any other assistance which it may make available to Employees who desire to seek leave for educational purposes.

22.06 *Court Appearance*

- (a) In the event an Employee is required to appear before a court of law as a member of a jury, as a witness in a criminal matter or as a witness in any matter arising out of the Employee's employment with the Employer, the Employee shall:
 - (i) suffer no loss of regular earnings for the scheduled Shift(s) so missed;
 - (ii) be paid an amount equal to the Employee's average daily earnings at the Basic Rate of Pay to a maximum of the Employee's regularly scheduled daily hours for each day in attendance in court on a scheduled day of rest, and be granted an alternate day of rest as scheduled by the Employer. Such rescheduling of the day of rest shall not be construed to be a violation of the scheduling provisions of Article 7: Hours of Work and Scheduling Provisions.
- (b) In the event an Employee is scheduled to work on the evening or night Shift(s) on the day(s) or the night Shift commencing on the day(s) on which the Employee is called as a juror or witness in matters arising out of the Employee's employment with the Employer, the Employee shall be granted a leave of absence for those scheduled Shift(s).
- (c) Where an Employee is required by law to appear before a court of law for reasons other than those stated in (a) above, the Employee shall be granted a leave of absence without pay.

22.07 *Personal Leave*

- (a) Each Employee shall be entitled to three (3) Personal Leave days each year, from April 1st through March 31st. Employees shall request, in writing, such

days as far in advance as possible. These days are for the purpose of attending to personal matters and family responsibilities, including attending appointments with family members. While the use of personal leave days is not restricted from being combined with vacation or long weekends where applicable and appropriate, personal leave days are not intended for the purposes of extending time off from work. Requests for Personal Leave shall not be unreasonably denied.

- (b) If Employment commences on or after August 1st of the year, Personal Leave days will be prorated for the remainder of the year as follows:
- (i) August 1st – November 30th: two (2) Personal Leave days;
 - (ii) December 1st – March 31st: one (1) Personal Leave day.

22.08 *Caregiver Leaves*

(a) *Compassionate/Terminal Care Leave*

- (i) An Employee shall be entitled to leave of absence without pay but with benefits at the normal cost sharing, for a period of 27 weeks to care for a qualified relative with a serious medical condition with a significant risk of death within 26 weeks from the commencement of the leave.
- (ii) “Qualified relative” for compassionate/terminal care leave means a person in a relationship to the Employee as defined in the *Alberta Employment Standards Code* and regulations.
- (iii) At the request of the Employee, compassionate/terminal care leave may be taken in one (1) week increments.
- (iv) Notwithstanding Article 22.01(a), an Employee shall apply for compassionate/terminal care leave at least two (2) weeks (or as soon as reasonably possible) in advance of the commencement of the leave and shall advise the Employer if they want to take the leave in weekly increments.

(b) *Critical Illness Leave*

- (i) An Employee who has completed at least 90 days of employment, as is a family member of a critically ill child or a critically ill qualified adult relative, is entitled to a leave of absence without pay but with benefits at the normal cost sharing:
 - for a period of up to 36 weeks to care for their critically ill child;
 - for a period of up to 16 weeks to care for a critically ill qualified adult relative.

- (ii) “Critically ill child” means a child, step-child, foster child or child who is under legal guardianship, and who is under 18 years of age for whom the Employee would be eligible for parents of critically ill child leave under the Alberta *Employment Standards Code* and regulations.
 - (iii) “Critically ill qualified adult relative” means a person in a relationship to the Employee for whom the Employee would be eligible for critical illness leave under the Alberta *Employment Standards Code* and regulations.
 - (iv) At the request of the Employee, critical illness leave may be taken in one (1) week increments.
 - (v) Notwithstanding Article 22.01(a), an Employee shall apply for critical illness leave at least two (2) weeks in advance of the commencement of the leave (or as soon as reasonably possible) and shall advise the Employer if they want to take the leave in weekly increments.
 - (vi) An Employee on leave of absence under Article 22.04 or 22.05 may request extension of such leave of absence, if the newborn is hospitalized and the Employee qualifies for critical illness of a child leave. Such extension shall equal the duration in which the Employee is on critical illness of a child leave.
- (c) Employees may be required to submit to the Employer satisfactory proof demonstrating the need for compassionate/terminal care leave or critical illness leave.

22.09 *Military Leave*

An Employee who is required by military authorities to attend training or perform military services shall be granted leave without pay.

22.10 *Leave for Public Affairs*

- (a) The Employer recognizes the right of a Regular Employee to participate in public affairs. Therefore, upon written request, the Employer shall allow leave of absence without pay so that a Regular Employee may be a candidate in federal, provincial or municipal elections.
- (b) Regular Employees who are elected to public office other than the Legislative Assembly of Alberta shall be allowed leave of absence without pay for a period of time not to exceed four (4) years.
- (c) In the event an Employee is elected to the Legislative Assembly of Alberta, the following provisions shall apply:

- (i) The Employee will be deemed to have resigned effective the date of the election.
- (ii) Within 6 months of ceasing to hold political office, the former Employee may provide 28 days' notice of readiness to return to work.
- (iii) The Employer agrees to reinstate the former Employee provided the former Employee has maintained their professional designation with the appropriate College.
- (iv) The former Employee shall be reinstated with seniority according to original seniority date.
- (v) The former Employee's increment date shall be as at the date of resignation.
- (vi) The Employer shall reinstate sick leave credits that existed prior to the former Employee's resignation.
- (vii) Upon reinstatement, the Employee shall begin accruing vacation and supplementary vacation at the appropriate levels as before their resignation.
- (viii) Local Authority Pension Plan (LAPP) contributions shall cease effective the date of resignation. Subject to LAPP regulations, contributions shall commence on the first day of the reinstatement.

22.11 *Death or Disappearance of a Child Leave*

- (a) An Employee who is the parent of a child who has disappeared and it is probable, considering the circumstances, that the child disappeared as a result of a crime, shall be entitled to a leave of absence without pay or benefits for a period of up to 52 weeks.
- (b) An Employee who is the parent of a child who has died and it is probable, considering the circumstances, that the child died as a result of a crime, shall be entitled to a leave of absence without pay or benefits for a period of up to 104 weeks.
- (c) An Employee is not entitled to death or disappearance of a child leave if the Employee is charged with the crime that resulted in the death or disappearance of the child.
- (d) The period during which the Employee may take death or disappearance of a child leave:

- (i) begins on the day on which the death or disappearance occurs, and
- (ii) ends on the earliest of:
 - the length of the leave specified in article 22.1211(a) or (b), or
 - in the case of a child who disappears and is subsequently found alive, 14 days after the day on which the child is found, but no later than the end of the 52 week period, or
 - on the day on which the circumstances are such that it is no longer probable that the death or disappearance was the result of a crime.
- (iii) An Employee who wishes to take death or disappearance of a child leave shall provide the Employer with written notice as soon as is reasonable in the circumstances and, if possible, the notice shall include the estimated date of the Employee's planned return to work. The Employee shall inform the Employer as soon as possible of any change in the estimated return to work date.
- (iv) The Employee must provide the Employer with reasonable verification of the Employee's entitlement to the leave as soon as is reasonable in the circumstances.

22.12 *Domestic Violence Leave*

- (a) An Employee who has completed 90 days of employment and who has been subjected to domestic violence may require time off from work to address the situation and shall be entitled to leave of absence(s) and the first five (5) Shifts shall be with pay and up to five (5) Shifts without pay in a calendar year.
- (b) An Employee may access their sick leave bank for the purpose of 22.12(a).
- (c) Personal information concerning domestic violence will be kept confidential by the Employer.
- (d) When an Employee reports that they are experiencing domestic violence, the Employer will complete a hazard assessment and, where appropriate, may facilitate alternate work arrangements.
- (e) Employees may be required to submit satisfactory proof to the Employer demonstrating the need for domestic violence leave. Proof may be provided in the form of a copy of a court order, or documentation from a doctor, a family violence support service, a police officer, or lawyer.

22.13 *Citizenship Ceremony Leave*

An Employee who has completed 90 days of employment is entitled to one half (1/2) day of leave without pay to attend a Citizenship Ceremony to receive a Certificate of Citizenship, as provided for under the *Citizenship Act (Canada)*.

ARTICLE 23: DISCIPLINE, DISMISSAL AND RESIGNATION

- 23.01 Unsatisfactory conduct by an Employee which is considered by the Employer to be serious enough to be entered on the Employee's record but not serious enough to warrant suspension or dismissal shall result in a written warning to the Employee and a copy to the Local within ten days of the date the Employer first became aware of, or reasonably should have become aware of the occurrence of the act. A written warning that is grieved and determined to be unjustified shall be removed from the Employee's record.
- 23.02 Unsatisfactory performance by an Employee which is considered by the Employer to be serious enough to be entered on the Employee's record, but not serious enough to warrant suspension or dismissal, shall result in a written warning to the Employee and a copy to the Local within ten days of the date the Employer first became aware of, or reasonably should have become aware of the occurrence of the act. It shall state a definite period in which improvement or correction is expected and, at the conclusion of such time, the Employee's performance shall be reviewed with respect to the discipline. The Employee shall be informed in writing of the results of the review. The assignment of an improvement or correction period shall not act to restrict the Employer's right to take further action during said period, should the Employee's performance so warrant. A written warning that is grieved and determined to be unjustified shall be removed from the Employee's record.
- 23.03 In the event an Employee is suspended or dismissed, the Employer shall, provide written reasons for the suspension or dismissal to the Employee and the Local forthwith and in any event not later than five days of the action being taken. Any suspension must take place immediately following notice of suspension. The action of suspension or dismissal shall be within ten days of the date the Employer first became aware of, or reasonably should have become aware of the occurrence of the act giving rise to the suspension or dismissal. When the action involves a suspension the notice shall specify the time period of the suspension.
- 23.04 (a) An Employee who has been subject to disciplinary action may, after one year of continuous service, exclusive of absences of 30 consecutive days or more, or in any event, after two years from the date the disciplinary measure was invoked, request in writing that the Employee's personnel file be cleared of any record of the disciplinary action. Such request shall be granted provided the Employee's file does not contain any further record of disciplinary action during the above period, of which the Employee is aware. The Employer shall confirm, in writing, to the Employee that such action has been affected.

- (b) Once a disciplinary record is eligible for removal per Article 23.04(a), the Employer shall not rely on, nor refer to such discipline in responding to new misconduct or performance issues.
- 23.05 The procedures stated in Articles 23.01, 23.02 and 23.03 do not prevent immediate suspension or dismissal for just cause.
- 23.06 Where circumstances permit, the Employer shall schedule a disciplinary discussion with the Employee by giving reasonable advance notice which shall not be less than 24 hours. At such discussion an Employee may be accompanied by a representative of the Union or Local. The Employer shall inform the Employee prior to such meeting taking place that the Employee may be accompanied by a representative of the Local. However, should the Union or Local representative be unavailable, the Employer shall not be prevented from taking disciplinary action. Upon request, the Employer will disclose the particulars of the concern or complaint against the Employee and whether the complaint or concern originated from a team member, resident or family, unless the Employer believes there is a significant risk to patient/resident, public or staff. When circumstances permit, the Employer will provide the disclosure in advance of the disciplinary discussion.
- 23.07 In the event that an Employee is reported to the licensing body by the Employer, the Employee shall be so advised and a written copy shall be forwarded to the Local forthwith.
- 23.08 An Employee absent for three consecutive scheduled work days without good and proper reason and without notifying the Employer shall be considered to have terminated their services with the Employer.
- 23.09 Except for the dismissal of a probationary Employee, there shall be no suspension, dismissal or discipline except for just cause.
- 23.10 Twenty-eight calendar days' notice, in writing, shall be given by the Employee who resigns.
- 23.11 Vacation pay on termination shall be paid in accordance with Article 17.04.
- 23.12 For the purpose of Article 23.01, 23.02 and 23.03, periods of time referred to in days shall be deemed to mean time calculated on consecutive calendar days exclusive of Saturdays, Sundays and Named Holidays which are specified in Article 18: Named Holidays. Time limits specified in Articles 23.01, 23.02 and 23.03, may be extended by mutual agreement, in writing, between the Employer and the Local.

ARTICLE 24: NO STRIKE OR LOCKOUT

- 24.01 There shall be no strike, lockout or slowdown during the currency of this Collective Agreement.

ARTICLE 25: SALARIES

- 25.01 Basic hourly salary scales and increments as set out in the Salary Appendix shall be applicable to all Employees covered by this Collective Agreement effective on the dates specified therein.
- 25.02 (a) Upon obtaining designation as an Alberta Registered Psychiatric Nurse:
- (i) a newly graduated nurse shall be paid the rate applicable to a Registered Psychiatric Nurse, retroactive to the date of successfully writing the registration examinations or the Employee's most recent date of employment, whichever is later; and
 - (ii) in all other cases, a nurse who is not registered on the date of employment and who subsequently is successful in obtaining registration shall be paid the rate applicable to a Registered Psychiatric Nurse, retroactive to the date of filing proof of application for Alberta Registration with the Employer or the Employee's most recent date of employment, whichever is later.
- (b) Upon becoming registered by the College of Registered Nurses of Alberta (CRNA), a Provisional Permit Holder:
- (i) if newly graduated from a basic nursing education program approved by the Nursing Education Program Approval Committee (NEPAC), or one who has satisfied CRNA that the Employee has completed a training program substantially equivalent to a NEPAC-approved nursing education program shall be paid the rate applicable to a Registered Nurse, retroactive to the date of successfully writing the Employee's course registration - examination or the Employee's most recent date of employment, whichever is later; and
 - (ii) in all other cases, a Provisional Permit Holder who has applied for issuance of an annual certificate pursuant to the *Health Professions Act and Regulations*, and who subsequently qualifies to have their name entered into the register of Registered Nurses, shall be paid the rate applicable to a Registered Nurse. Such payment will be retroactive to the date the temporary permit was issued unless they had to write the examination more than once, in which case it will only be retroactive to the date the examination was successfully written.
- 25.03 Where the Employer establishes a new classification within the scope of this Collective Agreement or where a position is placed within the bargaining unit by a decision of the Labour Relations Board, the rates of pay applicable shall be subject to negotiation between the parties. Where mutual agreement is not obtained concerning the rates of pay, this matter shall be referred to Arbitration as provided within this Collective

Agreement. An Arbitration Board in such a case shall have the power to establish a rate of pay for the classification in question.

- 25.04 Where the Employer has in place a system of depositing pay cheques in a bank on behalf of Employees, all Employees shall participate, providing that the deposit shall be made to the financial institution of the Employee's choice no later than 0800 on the designated pay day.
- 25.05 Except where payroll cheques or slips are distributed directly to the Employee by the payroll office, the Employer shall issue such cheques or slips in a manner which holds private information on such documents.
- 25.06 The Employee's Pay Advice shall display the purpose and amount of each item of income. The Employee's Pay Advice shall display the purpose and amount of each deduction.
- 25.07 An Employee may request and shall be given information related to sick leave, vacation, overtime accumulation and days in lieu of Named Holidays. The Employer will provide this information within five working days, excluding weekends and Named Holidays. The format of this information may vary depending on the Employer's information system.

ARTICLE 26: EDUCATIONAL ALLOWANCES

- 26.01 For the purpose of establishing an Employee's Basic Rate of Pay, the Employer will recognize courses, diplomas and degrees relevant to Registered Nursing or Registered Psychiatric Nursing practice offered by *bona fide* Canadian post-secondary educational institutions or equivalent. With respect to gerontological certification, the certification must be provided by the Canadian Nurses Association.

Course	Hourly Allowance
Clinical Course	50¢
Gerontological Certification	70¢
Active registration in CARNA and eligible for active registration in the RPNAA (<i>or vice versa</i>)	50¢
Diploma/Certificate in Nursing Unit Administration	50¢
One Year Diploma	50¢
Baccalaureate Degree	\$1.25
Master's Degree	\$1.50
Doctorate	\$1.75

- 26.02 The allowances for a clinical course and for the diploma/certificate in Nursing Unit Administration are payable only when the course is applicable to the position held by the Employee.

- 26.03 Allowances for education are not cumulative and an Employee shall be paid only for the highest qualification attained.
- 26.04 Allowances for education shall be paid from the date the Employee provides proof of qualifications to the Employer retroactive to the date the Employee completed the requirements of the qualification or from the date of hire, whichever is the later, to a maximum of twelve months.

ARTICLE 27: RECOGNITION OF PREVIOUS EXPERIENCE

- 27.01 A new Employee's starting salary shall be adjusted ~~as follows:~~ so that all Registered Nurse or Registered Psychiatric Nurse experience satisfactory to the Employer is recognized on a one-for-one basis, up to the top increment in the salary scale provided the RN or RPN was previously registered to practice as an RN or RPN in Alberta or a Canadian-equivalent jurisdiction. This provision shall not apply to new Employees who have not maintained active registration as a Registered Nurse or Registered Psychiatric Nurse in Alberta or a Canadian-equivalent jurisdiction for a period of five or more years.
- 27.02 A new Employee who has not maintained active registration as a Registered Nurse or Registered Psychiatric Nurse in Alberta or a Canadian-equivalent jurisdiction for a period of five or more years shall have their starting salary adjusted provided the Employee has:
- (a) already completed a nursing refresher program or a substantially equivalent program recognized by the College of Registered Nurses of Alberta or the College of Registered Psychiatric Nurses of Alberta; and
 - (b) resumed practice as a Registered Nurse or Registered Psychiatric Nurse within twelve months following completion of the nursing refresher program. An Employee with extenuating circumstances that prevented their resumption of practice within twelve months may request consideration of such circumstances.

In adjusting the new Employee's salary pursuant to Article 27.02(a) above, all Registered Nurse or Registered Psychiatric Nurse experience satisfactory to the Employer will be recognized on a one-for-one basis, up to the top increment in the salary scale.

ARTICLE 28: SHIFT DIFFERENTIAL AND WEEKEND PREMIUM

28.01 *Shift Differential*

- (a) A Shift differential of \$2.75 per hour shall be paid:
 - (i) to Employees working a Shift where the majority of such Shift falls within the period of 1500 hours to 2300 hours; or

- (ii) to Employees for each regularly scheduled hour worked between 1500 hours to 2300 hours provided that greater than one hour is worked between 1500 hours and 2300 hours.
 - (iii) to Employees for all overtime hours worked which fall within the period of 1500 hours to 2300 hours;
 - (iv) Notwithstanding (ii) above, for Employees working a regular Shift that concludes between 1500 and 1700 hours, no Shift differential will be paid.
- (b) A Shift differential of \$5.00 per hour shall be paid:
- (i) to Employees working a Shift where the majority of such Shift falls within the period of 2300 hours to 0700 hours; or
 - (ii) to Employees for each regularly scheduled hour worked between 2300 hours to 0700 hours provided that greater than one hour is worked between 2300 hours and 0700 hours;
 - (iii) to Employees for all overtime hours worked which fall within the period of 2300 hours to 0700 hours.
- (c) No Employee shall receive payment under 28.01(a) and 28.01(b) concurrently.

28.02 *Weekend Premium*

A weekend premium of \$3.25 per hour shall be paid:

- (a) to Employees working a Shift wherein the majority of such Shift falls within a 64 hour period commencing at 1500 hours on a Friday; or
- (b) to Employees working each regularly scheduled hour worked after 1500 hours on a Friday provided that greater than one hour is worked within a 64 hour period commencing at 1500 hours on a Friday;
- (c) to Employees working all overtime hours which fall within the 64 hour period commencing at 1500 hours on a Friday.
- (d) Notwithstanding (b) above, for Employees working a regular Shift that concludes between 1500 hours and 1700 hours on a Friday, no weekend premium will be paid for hours worked on the Friday.

28.03 All premiums payable under this Article shall not be considered as part of the Employee's Basic Rate of Pay.

ARTICLE 29: PENSION PLAN

- 29.01 The Employer shall contribute to the Local Authorities Pension Plan or an alternate plan agreed to by the Union, as applicable, to provide benefits for participating Employees, provided they are scheduled to work at least 14 hours per week as averaged over one complete Cycle of the Shift Schedule, in accordance with the terms and conditions of the applicable Plan.
- 29.02 Where an eligible Part-time Employee requests enrollment in a pension plan referred to in Article 29.01, the Employer shall facilitate such enrollment by providing the Employee with the necessary forms and submitting such forms as may be necessary to the applicable plan forthwith.
- 29.03 The Employer shall make available to all Employees brochures and other relevant material outlining the above Plan prior to eligibility for the above Plan and when there are changes to the Plan.
- 29.04
- (a) The Employer shall provide a supplemental savings plan in the form of a Registered Retirement Savings Plan (RRSP) or provide a Tax-Free Savings Account (TFSA). Employees shall determine the allocation of contributions to either the RRSP or the TFSA. Employees may change their allocation effective April 1st of each year.
 - (b) Effective on the Employee's date of enrollment, a Regular Employee shall have the right to contribute up to 2% of regular earnings into either the RRSP or TFSA:
 - (i) Employees may contribute into the RRSP until December 30th of the year the Employee turns 71. The Employer shall match the Employee's contributions into the RRSP; or
 - (ii) Employees may contribute into the TFSA. The Employer shall match the Employee's contributions into the TFSA.
 - (c) Regular Employees who, by virtue of their age, no longer qualify under Article 29.05(b)(i), shall have the option of reallocating contributions to the TFSA as per Article 29.05(b)(ii) or receive an additional 2% of their regular earnings. Employees may change their allocation between participating in the TFSA and receiving 2% of regular earnings effective April 1st of each year.
 - (d) "Earnings" as defined in Article 29.04(b) above, will include WCB earnings until such time that the Employee exhausts accrued sick leave credits and is deemed to be on sick leave without pay.
- 29.05 The Employer will provide annual reminders to enroll in the pension plan, RRSP or TFSA to all eligible Employees and include general pension eligibility information on letters issued to Employees pursuant to Article 14.10.

ARTICLE 30: PART-TIME, TEMPORARY AND CASUAL EMPLOYEES30.01 *Part-time Employees*

Except as modified in Article 30.01, all provisions of this Collective Agreement shall apply to Part-time Employees.

(a) *Hours of Work*

Amend Article 7.01(a) to read:

- 7.01 (a) (i) Regular hours of work for Part-time Employees, exclusive of meal periods, shall be as scheduled by the Employer but shall be less than those for Full-time Employees. They may be less than 7.75 hours per day and in any event, shall be less than 36.81 hours per week averaged over one complete Cycle of the Shift Schedule.
- (ii) Notwithstanding the foregoing, where mutually agreed, a Part-time Employee may work full-time hours in special circumstances such as vacation, sick leave or absence from work by an Employee for any reason.
- (iii) At time of hire or transfer, the Employer shall state in writing a specific number of hours per Shift and Shifts per Shift cycle which shall constitute the regular hours of work for each Part-time Employee. Such hours and Shifts shall not be altered except by mutual agreement between the Employer and the Employee or by the operation of the provisions of this Collective Agreement.
- (iv) A Part-time Employee may work Shifts in addition to those specified in Article 30.01.
- (v) Where a Part-time Employee volunteers or agrees, when requested, to work additional Shifts which are not designated as the Employee's scheduled days of rest, the Employee shall be paid the Employee's basic rate for hours worked up to 7.75 hours in a day and at 2X the applicable basic hourly rate for those hours worked in excess of 7.75 hours in a day.
- (vi) Where the Employer requires a Part-time Employee to work without the Employee having volunteered or agreed to do so or on their scheduled day of rest, the Employee shall be paid 2X the applicable basic hourly rate for work performed.

(b) *Shift Schedules*

(i) Amend Article 7.02(g) to read:

7.02 (g) Except in cases of emergency or by mutual agreement between the Employee and the Employer, Shift schedules shall provide for:

- (i) at least 15 hours off duty between Shifts;
- (ii) an average of two consecutive days per week, and a total of nine days each four week period shall be scheduled as designated days of rest. Employees may agree to exchange their designated days of rest to other non-scheduled days. When they agree to do so, no overtime or penalty payment is required;
- (iii) not more than six consecutive scheduled days of work; and
- (iv) designated days of rest to occur on 1/2 of the weekends, averaged over one complete Cycle of the Shift Schedule, provided that an Employee shall not be scheduled to work more than two consecutive weekends. "Weekend" means a Saturday and the following Sunday, assuring a minimum of 56 hours off duty. Provided however that, when scheduling considerations make compliance with the requirement that designated days of rest fall on a weekend impracticable, such will not be required. Such deviation shall be stipulated in the written advice required pursuant to Article 30.01:7.01(a)(iii).

(ii) Amend Article 7.02(h) to read:

7.02 (h) Two optional scheduling systems are available which may be applied upon mutual agreement, in writing, between the Employer and the Local. Where an option is applied, the relevant provisions of Article 30.01(b):7.02(g) shall be as follows:

OPTION I

- (i) at least 15 hours off duty between Shifts;

- (ii) an average of two consecutive days per week, and a total of nine days each four week period shall be scheduled as designated days of rest. Employees may agree to exchange their designated days of rest to other non-scheduled days. When they agree to do so, no overtime or penalty payment is required;
- (iii) not more than seven consecutive scheduled days of work to occur not more than once in a four week cycle; and
- (iv) designated days of rest to occur on alternate weekends. One weekend in each four week period shall be an extended weekend. "Weekend" means a Saturday and the following Sunday, assuring a minimum of 56 hours off duty and "Extended Weekend" means a Saturday and the following Sunday assuring a minimum of 79.75 hours off duty. Provided however that, when scheduling considerations make compliance with the requirement that designated days of rest fall on a weekend impracticable, such will not be required. Such deviation shall be stipulated in the written advice required pursuant to Article 30.01:7.01(a)(iii).

OPTION II

- (i) at least 15 hours off duty between Shifts;
- (ii) an average of two consecutive days per week, and a total of nine days each four week period shall be scheduled as designated days of rest. Employees may agree to exchange their designated days of rest to other non-scheduled days. When they agree to do so, no overtime or penalty payment is required;
- (iii) not more than seven consecutive scheduled days of work to occur not more than twice in a six week cycle; and
- (iv) designated days of rest on three weekends in a six week period, one of which will be an extended weekend. "Weekend" means a Saturday and the following Sunday, assuring a minimum of 56

hours off duty, and “Extended Weekend” means a Saturday and the following Sunday assuring a minimum of 79.75 hours off duty. Provided however that, when scheduling considerations make compliance with the requirement that designated days of rest fall on a weekend impracticable, such will not be required. Such deviation shall be stipulated in the written advice required pursuant to Article 30.01:7.01(a)(iii).

- (iii) Violation of any provision of Article 30.01 shall result in payment to each affected Employee at 2X the Employee’s Basic Rate of Pay for all regular hours worked during the period of violation.

(c) *Increment Accrual*

- (i) Part-time Employees and Casual Employees shall be entitled to an increment on the completion of 1920.75 regular hours of work and thereafter a further increment upon the completion of each period of 1711.50 regular hours actually worked to the maximum increment granted Full-time Employees.
- (ii) For Part-time Employees, leave of absence for Union business, other leaves of absence not exceeding one month, periods of sick leave with pay and while in receipt of Workers’ Compensation benefits shall be considered as hours worked for the purpose of calculating increments in accordance with Article 30.01(c)(i).
- (iii) For Part-time Employees, educational leave up to 24 months shall be considered as hours worked for the purpose of calculating increments in accordance with Article 30.01(c)(i).

(d) *Vacation with Pay*

- (i) Amend Article 17.02 to read:
 - 17.02 (a) Only those hours of work paid at the Basic Rate of Pay, hours worked on a Named Holiday to a maximum of 7.75 hours, and periods of sick leave with pay will be recognized for the purpose of determining vacation pay or entitlement.
 - (b) During each year of continuous service in the employ of the Employer, an Employee shall commence earning entitlement to a vacation with pay to be taken in the next following vacation year and the rate at which such entitlement is earned shall be governed by the position

held by the Employee and the total length of service in accordance with the following:

Staff Nurse

Regular Part-time Employees shall earn vacation with pay calculated in hours in accordance with the following formula:

$$\begin{array}{l} \text{Hours} \\ \text{worked} \\ \text{during the} \\ \text{vacation year} \\ \text{at the rate} \\ \text{specified in} \\ \text{Article 30.01} \\ \text{(d)(i):} \\ \text{(17.02(a))} \end{array} \quad \times \quad \begin{array}{l} \text{The} \\ \text{applicable} \\ \text{\% outlined} \\ \text{below} \end{array} = \begin{array}{l} \text{Number of} \\ \text{hours of} \\ \text{paid} \\ \text{vacation} \\ \text{time to be} \\ \text{taken in the} \\ \text{next} \\ \text{following} \\ \text{vacation} \\ \text{year} \end{array}$$

- (a) 6% during the 1st employment year;
- (b) 8% during each of the 2nd to 9th employment years;
- (c) 10% during each of the 10th to 19th employment years;
- (d) 12% during each of the 20th and subsequent employment years.
- (e) Regular Part-time Employees shall earn supplementary vacation with pay calculated in hours in accordance with the following formula:

$$\begin{array}{l} \text{Hours} \\ \text{worked} \\ \text{during the} \\ \text{vacation year} \\ \text{at the rate} \\ \text{specified in} \\ \text{Article} \\ \text{30.01(d)(i):} \\ \text{(17.02(a))} \end{array} \quad \times \quad \begin{array}{l} \text{The} \\ \text{applicable} \\ \text{\% outlined} \\ \text{below} \end{array} = \begin{array}{l} \text{Number of} \\ \text{hours of paid} \\ \text{supplementary} \\ \text{vacation time} \\ \text{to be taken in} \\ \text{the current} \\ \text{supplementary} \\ \text{vacation} \\ \text{period.} \end{array}$$

- (i) Upon reaching the employment anniversary of 25 years of continuous service, Employees shall have earned an additional 2%.

- (ii) Upon reaching the employment anniversary of 30 years of continuous service, Employees shall have earned an additional 2%.
- (iii) Upon reaching the employment anniversary of 35 years of continuous service, Employees shall have earned an additional 2%
- (iv) Upon reaching the employment anniversary of 40 years of continuous service, Employees shall have earned an additional 2%.
- (v) Upon reaching the employment anniversary of 45 years of continuous service, Employees shall have earned an additional 2%.

(f) *Employee with Less than a Year of Service*

An Employee who has less than one year of service prior to the 1st of April in any one year shall be entitled to a vacation calculated on the number of months from the date of employment in proportion to which the number of months of the Employee's service bears to 12 months.

- (g) Where a voluntarily terminated Employee commences employment within six (6) months of date of termination of employment with either the same Employer or another Employer, such Employee shall accrue vacation entitlement as though the Employee's employment had been continuous. The Employer shall provide the Employee with a written statement of the Employee's vacation entitlement upon termination.

- (ii) Amend Article 17.04(a) to read:

17.04 (a) If an Employee is terminated and proper notice given, vacation pay earned to the date of termination pursuant to Article 30.01(d) will be paid in compliance with Article 17.04(c).

(e) *Named Holidays*

Amend Article 18 to read:

18.01 Part-time Employees shall be paid in addition to their Basic Rate of Pay a sum equal to 5% of their regular earnings in lieu of Named Holidays inclusive of the "Floater" holiday.

- 18.02 (i) A Part-time Employee required to work on a Named Holiday shall be paid at 1 1/2X the Employee's Basic Rate of Pay for work performed up to 7.75 hours.
- (ii) A Part-time Employee scheduled to work on Christmas Day or August Civic Holiday shall be paid at 2X the Employee's Basic Rate of Pay for work performed up to 7.75 hours.
- (iii) A Part-time Employee who is obliged to work overtime on a Named Holiday shall be paid as follows:
- (A) For all overtime hours worked on a Named Holiday 2.5X their Basic Rate of Pay.
- (B) For all overtime hours worked on August Civic Holiday and Christmas Day 3X their Basic Rate of Pay.
- 18.03 (a) Unless otherwise requested an Employee shall be scheduled so as to provide the Employee with days off on at least three of the actual Named Holidays. Unless otherwise requested by the Employee, one of these three Named Holidays shall be either Christmas or New Year's Day.
- (b) (i) An Employee granted Christmas Day off in accordance with Article 18.03(a) above, shall be scheduled such that the Employee shall have two consecutive days where the Employee will not be obliged to work (i.e. December 24 and 25; or December 25 and 26).
- (ii) An Employee granted New Year's Day off in accordance with Article 18.03(a) above, shall be scheduled such that the Employee shall have two consecutive days where the Employee shall not be obliged to work (i.e. December 31 and January 1; or January 1 and 2).

(f) *Sick Leave*

Amend Article 19.02 to read:

- 19.02 A Part-time Employee shall accumulate sick leave benefits on the basis of 1 1/2 days per month, pro-rated on the basis of the regularly scheduled hours worked by the Part-time Employee in relation to the regularly scheduled hours for a Full-time Employee.

30.02 *Temporary Employees*

- (a) A Temporary Employee shall be covered by the terms of this Collective Agreement, except that a Temporary Employee shall have no rights under Article 15: Layoff and Recall.
- (b) At the time of hire or transfer to a temporary position the Employer shall state in writing a specific number of hours per Shift and Shifts per Shift cycle which shall constitute the regular hours of work for the position. Subject to the right of the Employer to release such Employee when no longer required in that capacity or on completion of the expected term of the position, the aforementioned confirmation shall specify the expected term of the temporary position.
- (c) An Employee occupying a temporary position shall not have the right to grieve placement pursuant to Article 14.02, if so eligible, or termination of employment pursuant to Article 30.02(b).

30.03 *Casual Employees*

Except as modified in this Article, all provisions of the Collective Agreement shall apply to Casual Employees except that the following Articles shall have no application to Casual Employees:

- Article 7: Hours of Work and Scheduling Provisions - 7.01(a), 7.02, 7.03, 7.04
- Article 12: Seniority
- Article 15: Layoff and Recall
- Article 17: Vacations with Pay
- Article 18: Named Holidays
- Article 19: Sick Leave, except Article 19.10(b)
- Article 20: Workers' Compensation
- Article 21: Prepaid Health Benefits, and
- Article 22: Leaves of Absence.

(a) *Hours of Work*

- (i) No Casual Employee shall be scheduled except with the Employee's consent. Except where a Casual Employee is scheduled for a specific job or relieves for absences, the duration of which is three months or less, advance notice of scheduling shall not exceed seven calendar days.
- (ii) Where a Casual Employee is transferred to a position pursuant to Article 14.02, the Employee shall receive the benefits of a Temporary Employee while filling that position.
- (iii) Where a Casual Employee is regularly scheduled under the provisions of Article 2.05(b)(ii) and (iii) the scheduling provisions of Article 7: Hours of Work and Scheduling Provisions shall apply.

- (iv) (A) In the event that a Casual Employee reports to work as scheduled or called and the Employer cancels the Employee's Shift, the Employee shall be paid four hours pay at the Employee's Basic Rate of Pay.
- (B) If fewer than four hours remain in the scheduled Shift, the Employee shall be paid for the remaining hours of the Shift at the Employee's Basic Rate of Pay. This does not apply in situations where the start time of the scheduled Shift has been changed.
- (v) A Casual Employee shall be entitled to overtime worked in excess of 147.25 hours, averaged over a four week period (with a starting point established on April 1 of each year).

(b) *Increment Accrual*

- (i) Casual Employees shall be entitled to an increment on the completion of 1920.75 regular hours of work and thereafter a further increment upon the completion of each period of 1711.50 regular hours actually worked to the maximum increment granted Full-time Employees.

(c) *Vacation*

In the case of Casual Employees, amend Article 17: Vacations with Pay to read:

- 17.02 (a) Casual Employees shall be paid, in addition to their Basic Rate of Pay, a sum equal to:
- (i) 6% of their regular earnings during the 1st employment year; in lieu of vacations with pay;
 - (ii) 8% of their regular earnings during the 2nd to 9th employment years; in lieu of vacations with pay;
 - (iii) 10% of their regular earnings during the 10th to 19th employment years; in lieu of vacations with pay;
 - (iv) 12% of their regular earnings during the 20th and subsequent employment years; in lieu of vacations with pay;
 - (v) 12.4% of their regular earnings during the 25th and subsequent employment years; in lieu of vacations with pay.
- (b) Casual Employees shall receive payment in lieu of vacations with pay to which they are entitled following each pay period.

(d) *Named Holidays*

Amend Article 18: Named Holidays to read:

- 18.01 Casual Employees shall be paid in addition to their Basic Rate of Pay a sum equal to 5% of their regular earnings in lieu of Named Holidays inclusive of the “Floater” holiday.
- 18.02 (i) A Casual Employee required to work on a Named Holiday shall be paid at 1 1/2X the Employee’s Basic Rate of Pay for work performed up to 7.75 hours. 2X the Employee’s Basic Rate of Pay shall be paid for work in excess of 7.75 hours on such day.
- (ii) A Casual Employee scheduled to work on Christmas Day or August Civic Holiday shall be paid at 2X the Employee’s Basic Rate of Pay for work performed up to 7.75 hours.
- (iii) A Casual Employee who is obliged to work overtime on a Named Holiday shall be paid as follows:
- (A) For all overtime hours worked on a Named Holiday 2.5X their Basic Rate of Pay.
- (B) For all overtime hours worked on August Civic Holiday and Christmas Day 3X their Basic Rate of Pay.
- 18.03 (a) An Employee shall be scheduled so as to provide the Employee with days off on at least three of the actual Named Holidays. Unless otherwise requested by the Employee, one of these three Named Holidays shall be either Christmas or New Year’s Day.
- (b) (i) An Employee granted Christmas Day off in accordance with Article 18.03(a) above, shall be scheduled such that the Employee shall have two consecutive days where the Employee will not be obliged to work (i.e. December 24 and 25; or December 25 and 26).
- (ii) An Employee granted New Year’s Day off in accordance with Article 18.03(a) above, shall be scheduled such that the Employee shall have two consecutive days where the Employee shall not be obliged to work (i.e. December 31 and January 1; or January 1 and 2).
- (e) Casual Employees shall be eligible for Workers’ Compensation benefits in accordance with the laws of Alberta.
- (f) In the event an Employee is required to serve as a witness in matters arising out of their employment, the Employee shall be granted leave of absence at their

regular rate of pay, provided that any reimbursement paid to the Employee for this appearance is paid to the Employer.

ARTICLE 31: COPIES OF COLLECTIVE AGREEMENT

31.01 Following the signing of the Collective Agreement, upon their request, that Employee shall be provided with a copy in booklet form by the Employer. The Collective Agreement shall be printed in booklet form by the United Nurses of Alberta. The costs of printing shall be shared equally between the parties.

ARTICLE 32: GRIEVANCE PROCEDURE

32.01 Purpose

The parties agree to the following dispute resolution process in order to resolve any difference related to the application, interpretation or operation of this Collective Agreement in an effort to maintain and enhance the provision of quality health care services.

The parties agree that the purpose of the Dispute Resolution Process is to:

- (a) encourage open, face-to-face dialogue between the people affected by a dispute;
- (b) achieve timely and equitable resolutions to identified issues as close to the source as possible;
- (c) contribute to and support a positive, harmonious work environment and Employee and Manager job satisfaction;
- (d) recognize and respect the roles, interests and accountabilities of all involved;
- (e) minimize the time and costs involved in resolving disputes; and
- (f) achieve solutions that are consistent with the terms of this Collective Agreement.

32.02 Communication

- (a) Any notice or advice which the Employer or members of its administrative staff are required to give the Local in respect of any matter referred to in this Article shall be sufficient delivered to the President or Secretary of the Local except where an alternate person is specified in advance by the Local in writing.
- (b) Any notice or advice which the Union or Local is required to give to the Employer in respect of any matter referred to in this Article shall be sufficient if delivered to the Chief Operating Officer or designate.

32.03 Definition of Time Periods

- (a) For the purpose of this Article, periods of time referred to in days shall be deemed to mean such periods of time calculated on consecutive calendar days exclusive of Saturdays, Sundays and Named Holidays which are specified in Article 18: Named Holidays.
- (b) Time limits may be extended by mutual agreement in writing. All time limits in this Article are directory, and intended to enable timely resolution of disputes.

32.04 Meetings

- (a) An Employee shall have the right to be accompanied by a Union or Local representative at any meeting described in this Article.
- (b) For purposes of this Article, meetings can be held face-to-face, via telephone or videoconference. Efforts to meet in-person will be made by both parties to the greatest extent possible.
- (c) Meetings at any stage of the dispute resolution process may be held during the normal working day with no loss of pay for a participating Employee (i.e., the grievor and a Local representative). Travel compensation shall also be provided in accordance with Article 10: Transportation.

32.05 Disputes Affecting More Than One Employee

If a dispute directly affects two (2) or more Employees, it may be initiated under Article 32.08. Efforts will be made to discuss the issue(s) with the Manager and/or Human Resources prior to initiating a grievance under Article 32.08.

32.06 Disputes Relating to Written Warning, Suspension or Termination

If a dispute relates to a written warning, suspension or dismissal, it may be initiated under Article 32.08.

32.07 Initial Problem - Solving Stage

- (a) Employees and Managers, with or without representation, shall first attempt to resolve any dispute through discussion with the person(s) with whom there is a dispute.
- (b) The parties agree to share information relevant to the dispute with one another on a without prejudice basis.
- (c) The discussion should include an open, respectful exchange of the interests of the persons directly affected by the dispute, and exploration of potential options to resolve the dispute and mutually acceptable solutions. All discussions at this stage are on a without prejudice and without precedent basis.

- (d) If the dispute is not resolved satisfactorily, it may then become a grievance and be advanced to the formal dispute resolution stage.

32.08 Formal Dispute Resolution - Grievance Filing

- (a) The grievance shall specify the details of the dispute, including, to the extent known, the name(s) of the affected Employee(s), the site(s)/program(s) affected, the Articles of the Collective Agreement affected and the desired resolution.
- (b) The grievance shall be initiated within ten days of the date the Employee, the Employer, or the Union or the Local first became aware or reasonably should have become aware of the occurrence of the act causing the grievance.
- (c) The parties shall meet for the purpose of resolving the grievance within 20 days from the date the grievance was submitted. The parties agree to share information relevant to the dispute with one another on a without prejudice basis and to engage in meaningful discussion. The representatives of the parties at the meeting shall have the authority to resolve the grievance, and the ability to obtain any necessary additional authority and communicate their position within two (2) working days of the meeting. The Employer or the Union shall communicate its decision, in writing within seven (7) days of the meeting.
- (d)
 - (i) If a resolution is achieved at or following the Article 32.08(c) resolution meeting, the agreement shall be confirmed in writing by the parties.
 - (ii) If a resolution is not achieved at or following the Article 32.08(c) resolution meeting, the grievance may be advanced to Arbitration within seven (7) days of the receipt of the decision.

32.09 Mediation

- (a) Following attempts to resolve the dispute, the parties may agree to mediation. The mediator shall be mutually agreed upon by the Local and the Employer.
 - (i) The mediator shall, within ten (10) calendar days, meet with the parties, investigate the dispute and define the issues within the dispute.
 - (ii) During the proceedings, the parties shall fully disclose all materials and information relevant to the issue(s) in dispute.
 - (iii) The purpose of the mediator's involvement in the grievance process is to assist the parties in reaching a resolution of the dispute, and anything said, proposed, generated or prepared for the purpose of trying to achieve a settlement is to be considered privileged, and shall not be used for any other purpose.

- (iv) The grievance may be resolved by mutual agreement between the parties. The parties may request that the mediator issue a report including non-binding recommendations.
- (b) The timelines specified at each step of the grievance and Arbitration process shall apply unless the parties have mutually agreed, in writing, to extend the applicable timeline to accommodate the mediation process.
- (c) The expenses of the mediator shall be borne equally by both parties.

32.10 Arbitration

- (a) Either of the parties wishing to submit a grievance to Arbitration shall notify the other party in writing.
- (b) Within ten days after receipt of notification provided for in Article 32.10(a) above, the parties shall attempt to agree upon an arbitrator hereinafter listed for the dispute.
- (c) In the event that mutual agreement regarding the appointment of an arbitrator is not achieved, the parties shall, within ten days after receipt of notification provided for in Article 32.10(b) above, randomly select one of the following arbitrators to hear the Arbitration:

Tom Jolliffe	David Phillip Jones
Andrew C. L. Sims	Greg Francis
Mark Asbell	Leanne Young
William J. Johnson	Andrew Robertson

The selections shall be random.

Note: The parties may mutually agree to amend the above list or to refer matters to Arbitrators not listed above.

- (d) Where one of the parties determines that they need to have the issue heard by an Arbitration Board rather than a sole arbitrator, they shall advise the other party of this prior to the selection of the arbitrator. Both parties shall advise one another the name of their appointee to the Arbitration Board prior to the selection of the arbitrator.
- (e) After the arbitrator has been selected the arbitrator shall meet with the parties within 30 days and hear such evidence as the parties may desire to present, assure a full, fair hearing, and shall render the decision, in writing, to the parties within 60 days after the completion of the hearing.

- (f) The decision of the arbitrator shall be final and binding on the parties.
- (g) The Arbitration decision shall be governed by the terms of this Collective Agreement and shall not alter, amend or change the terms of this Collective Agreement; however, where an arbitrator, by way of an award, determines that an Employee has been discharged or otherwise disciplined by an Employer for cause and the Collective Agreement does not contain a specific penalty for the infraction that is the subject matter of the Arbitration, the arbitrator may substitute any penalty for the discharge or discipline that to the arbitrator seems just and reasonable in all circumstances.
- (h) Where an arbitrator, by way of an award, determines that the Collective Agreement has been violated, the arbitrator may issue a declaration that the Collective Agreement has been violated and may order the affected party to comply with the Collective Agreement, even if this remedy was not specifically sought in the grievance. An arbitrator may order compensation if appropriate.
- (i) The fees and expenses of the arbitrator shall be borne equally by the two parties to the dispute.
- (j) Any of the time limits herein contained in Arbitration proceedings may be extended if mutually agreed to in writing by the parties.

ARTICLE 33: COMPENSATION ERRORS

- 33.01 A compensation error is an overpayment or underpayment to an Employees which can be quantified in a dollar value including but not limited to wages, benefits, accruals and underpayment of premiums which arise as a result of administrative, process or system error.
- 33.02 The Employer is entitled to recover overpayments from Employees' earnings according to the following procedures:
- (a) When the Employer discovers a compensation overpayment has been made that it wished to recover it must advise the Employee, in writing, of the cause and amount of the overpayment and provide an explanation of how the amount was calculated. The Employer shall only recover overpayments from within a 12 month period starting the day the Employee is made aware an overpayment exists.
 - (b) By mutual agreement between the Employer and the Employee, repayment arrangements shall be made. In the event mutual agreement cannot be reached, the Employer shall recover the overpayment by deducting up to 10% of the Employee's gross earnings per pay period.
- 33.03 If there is a payroll error and an Employee is without pay, the Employer must issue the monies owing, within five (5) working days.

- 33.04 The above process is not intended to affect other payroll adjustments/deductions that occur as a result of informal discussions between the Employee and their Manager(s)/Time Keeper that result from errors in time entries and that are agreed upon by the Employee through these informal discussions. The above process will only apply if an error and resulting adjustment/deduction cannot be resolved through submission of a time sheet correction.

ARTICLE 34: OCCUPATIONAL HEALTH & SAFETY

- 34.01 The parties recognize the need for a safe and healthy workplace. The Employer shall be responsible for providing safe and healthy working conditions. The Employer and Employees will take all reasonable steps to eliminate, reduce or minimize all workplace safety hazards. Occupational Health and Safety education, training and instruction provided by the Employer, shall be paid at the Basic Rate of Pay, to fulfill the requirements for training, instruction or education set out in the *Occupational Health and Safety Act, Regulation or Code*.
- 34.02 (a) There shall be an Occupational Health and Safety Committee (Committee), which shall be composed of representatives of the Employer and representatives of the Local and may include others representing recognized functional bargaining units. This Committee shall meet once a month and, in addition, shall meet within ten days of receiving a written complaint regarding occupational health or safety. An Employee shall be paid the Employee's applicable rate of pay for attendance at Committee meetings. The Employer shall provide training at no cost to all Employees on the Committee to assist them in performing their duties on the Committee. Training shall be paid at the Employee's Basic Rate of Pay.
- (b) Minutes of each meeting shall be taken and shall be approved by the Employer, the Local, and other bargaining groups, referred to in (a), prior to circulation.
- (c) The purpose of the Committee is to consider such matters as Occupational Health and Safety and the Local may make recommendations to the Employer in that regard.
- (d) If an issue arises regarding occupational health or safety, the Employee or the Local shall first seek to resolve the issue through discussion with the applicable immediate supervisor in an excluded management position. If the issue is not resolved satisfactorily, it may then be forwarded in writing to the Committee.
- (e) The Committee shall also consider measures necessary to ensure the security of each Employee on the Employer's premises and the Local may make recommendations to the Employer in that regard.
- (f) (i) Should an issue not be resolved by the Committee, the issue shall be referred to the Site Director. A resolution meeting between the Local and the Site Director, or designate(s), shall take place within 21 calendar

days of the issue being referred to the Site Director. The Site Director or designate(s) shall reply in writing to the Local within seven calendar days of the resolution meeting.

- (ii) Should the issue remain unresolved following the Site Director's written response, the Local may request and shall have the right to present its recommendation(s) to the Chief Operating Officer of CapitalCare (COO) concerned. The COO shall reply in writing to the Local within 14 calendar days of the presentation by the Local.
 - (g) The parties will provide available relevant information in a timely fashion to allow for meaningful discussion of the issue(s).
- 34.03 The Employer shall not unreasonably deny Committee members access to the workplace to conduct safety inspections.
- 34.04 No Employee shall be assigned to work alone on a unit.
- 34.05 Where an Employee requires specific immunization and titre, as a result of or related to the Employee's work, it shall be provided at no cost.
- 34.06
- (a) The Employer shall have in place a harassment policy which shall be reviewed annually by the Committee.
 - (b) There shall be a policy supporting zero tolerance of staff abuse which shall be reviewed annually by the Committee. Signs shall be posted in public areas to give notification of this policy.
 - (c) The Employer shall have in place a working alone policy which shall be reviewed annually by the Committee.
 - (d) The Employer shall implement a Psychological Health and Safety Plan consistent with the current Canadian Standards Association Psychological Health and Safety in the Workplace Standard. Aspects of this plan relevant to a particular workplace may be reviewed annually by the Occupational Health and Safety Committee.
- 34.07 The Employer shall:
- (a) conduct ongoing hazard assessments, including those for a pandemic, disaster or emergency response. Such assessments shall review:
 - (i) engineering controls,
 - (ii) administrative policies, procedures and compliance; and
 - (iii) appropriate personal protective devices and other equipment.

- (b) share information with and obtain input from the Committee pertaining to all hazard assessments.

34.08 No regularly scheduled Shift shall begin or end between the hours of 2400 and 0600 hours without prior consultation with the Local.

34.09 In the event of a known assault on an Employee, (including but not limited to physical, sexual, verbal or psychological) the Employer shall advise the Employee of their right to report the issue to the police and ensure the Employee is made aware of available supports.

ARTICLE 35: IN-SERVICE PROGRAMS AND PROFESSIONAL DEVELOPMENT

35.01 The parties to this Collective Agreement recognize the value of continuing in-service education for Employees in the Nursing profession and that the responsibility for such continuing education lies not only with the individual but also with the Employer. For the purpose of this Article, the term "in-service" includes orientation, acquisition and maintenance of essential skills, and other programs which may be offered by the Employer.

35.02 *In-Services*

- (a) The Employer reserves the right to identify specific in-service sessions as being compulsory for Employees and those required to attend such sessions shall be paid at the applicable rate of pay for attendance. The cost of materials and tuition for an in-service session offered by the Employer shall be paid for by the Employer for those Employees whose attendance is compulsory. In addition to any in-service the Employer may identify as compulsory, the following in-service programs shall be compulsory and shall be provided to Employees on an annual basis:
 - (i) Cardio-Pulmonary Resuscitation where required by the Employer;
 - (ii) Fire (hands on experience with equipment except where not required by the Facility's established written fire procedures);
 - (iii) Evacuation and disaster procedures; and
 - (iv) Proper lifting and transferring and prevention of injuries.
- (b) Employees who attend in-service programs which are not identified as compulsory by the Employer shall suffer no loss of regular earnings for attending such programs.
- (c) The Employer shall provide in-service education to ensure that each Employee has the opportunity to attend not less than 23 hours per year. The 23 hours shall be in addition to any hours necessary for the compulsory in-service as provided

for in Article 35.01(b) and shall include prevention and management of staff abuse, and a yearly workshop for the purpose of explaining the pension plan to the Employees.

35.03 *Professional Development Days*

Upon request, each Employee shall be granted at least three professional development days annually, at the Basic Rate of Pay. An Employee shall be advised, prior to taking any professional development days of any transportation, registration fees, subsistence and other expenses that will be paid by the Employer.

Such hours not used in each fiscal year shall not be carried forward into subsequent years.

Applications for such paid professional development opportunities shall be made in writing, to the Employer as early as possible.

35.04 *Nursing Journals*

The Employer shall make available nursing journals in electronic form in each Facility.

35.05 *Professional Registration*

Where required by legislation, all Employees shall maintain current registration with the appropriate professional body.

- (a) The Employer will reimburse Employees (who at the beginning of their next registration year have active registration in their Professional College):
 - (i) 100% of their dues; and
 - (ii) the full cost of professional liability insurance required pursuant to the provisions of the *Health Professions Act* if not already included in the Professional College dues.

Employees are required to have accumulated 684.6 or more regular hours actually worked in the previous fiscal year in order to qualify for full reimbursement of Professional College dues and applicable professional liability insurance.

- (b) Regular hours actually worked in clause (a) includes:
 - (i) Leaves of absence for Union or Local business;
 - (ii) Other leaves of absence of one (1) month or less;
 - (iii) Time on sick leave with pay;
 - (iv) Absences while receiving Worker's Compensation;

- (v) Educational leave up to 24 months; and
 - (vi) Maternity, Parental, Compassionate/Terminal Care, Critical Illness of a Child, or Death or Disappearance of Child leaves.
- (c) Professional College dues means dues paid to those who, at the beginning of the next registration year, have active registration with either:
- (i) The College of Registered Nurses of Alberta (CRNA),
 - (ii) The College of Registered Psychiatric Nurses of Alberta (CRPNA).

ARTICLE 36: PROFESSIONAL RESPONSIBILITY

- 36.01 (a) A Professional Responsibility Committee (Committee) shall be established with at least three and up to five Employees elected by the Local and equal number representatives of the Employer. A Chairperson shall be elected from amongst the Committee. The Committee shall meet at least once a month at a regularly appointed time, and within ten days of receiving a written description of the issue regarding patient/resident/client care.
- (b) Alternate representatives may be designated from the same group.
- (c) Agendas for each meeting will be circulated prior to each meeting. Minutes of each meeting will be kept. The minutes of the Committee shall be approved by both parties prior to circulation. Unresolved items from previous meetings will be highlighted and reviewed.
- (d) The functions of such Committee are to examine and make recommendations regarding the concerns of Employees or the Employer relative to patient/resident/client care.

36.02 Professional Responsibility Concerns Resolution Process

The Parties agree to the following concern resolution process in order to resolve concerns of Employees, or the Employer, relative to patient/resident/client care including staffing issues. The parties agree that the purpose of the concern resolution process is to:

- (a) encourage open problem-solving discussions;
- (b) achieve timely and appropriate solutions for the identified issues as close to the source as possible;
- (c) contribute to, and support, Employee and Manager job satisfaction in addition to a positive, harmonious work environment;

- (d) recognize and respect the roles, interests, and accountabilities of all involved as well as the clinical expertise of Nurses, Managers, and other regulated health professionals; and
- (e) identify and achieve evidence-based solutions.

I. Initial Problem-Solving Stage

Where an issue is specific to one (1) unit or program, the Employee or Local shall discuss the issue with the most immediate supervisor in an excluded management position before the matter is discussed at the Committee.

II. Referral to the Professional Responsibility Concerns Committee

- (a) Issues that remain unresolved following the initial problem-solving stage, and those that involve more than one (1) unit or program, shall be referred to the Committee. Where there are multiple forms submitted for the same issue, the parties agree that these may be grouped together for discussion and response.
- (b) The parties will provide available relevant information to allow for meaningful discussion of the issues. The parties will endeavour to provide this information in a timely fashion, and in any event not later than 30 days from the original discussion of the particular patient/resident/client care, including staffing issue(s).
- (c) During problem solving discussions, Committee members will collaborate on:
 - (i) defining the issue(s);
 - (ii) identifying root cause(s) of the issue(s);
 - (iii) gathering and reviewing relevant information;
 - (iv) generating potential options for resolution of the issue(s);
 - (v) resolving the issue(s), where possible.
- (d) To prevent misunderstandings and to assure all issues are dealt with, answers must be communicated, in writing, to the Committee.
- (e) The Committee may engage the support of additional subject matter experts to assist with the above discussions.
- (f) The Committee has the option of participating in voluntary mediation of the dispute with the assistance of representatives from within the Union and the Employer. Discussions at this stage are conducted on a without prejudice basis.

- (g) The Committee shall discuss unresolved issues with the applicable senior leader before the matter is referred to the Chief Operating Officer as provided for in (h) below. Where the parties agree that the matter is complex and will require multiple meetings, a written response will not be provided until after the final meeting. Such written response shall be issued within 14 days of the final meeting.
- (h) Should an issue not be resolved by the Committee, the issue shall be referred to the Chief Operating Officer (COO). A resolution meeting between the Local and the COO, or designate(s), shall take place within 21 calendar days of the issue being referred to the COO. The COO or designate(s) shall reply in writing to the Local within seven (7) calendar days of the resolution meeting.
- (i) Should the issue remain unresolved following the COO's written response, either parties' representative(s) on the Committee may request and shall have the right to present the issue to the Chief Executive Officer/Board of Directors or appropriate designate. The Chief Executive Officer/Board of Directors will then give their reply to the Committee within 14 calendar days.
- (j) Where the parties succeed in reaching a resolution of the issue(s), at any stage of the professional responsibility process, the agreement shall be confirmed in writing by the parties. If either party fails to implement or adhere to said resolution, the failure to adhere or implement shall be subject to the provisions of Article 32: Grievance Procedure.

36.03 An Employee attending Committee meetings shall be paid the Basic Rate of Pay for such attendance.

ARTICLE 37: JOB DESCRIPTION

37.01 The Employer shall prepare a job description for each position within the bargaining unit. In addition, the Employer shall prepare a document specifying the roles and responsibilities of an Employee designated in charge including the authority or process for augmenting staff. Copies of such descriptions shall be on hand at each nursing unit and shall be available to each Employee upon request. Copies of all such documents shall be provided to the Local upon request, and whenever changes are made.

LETTER OF UNDERSTANDING #1

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: UNIT

WHEREAS the parties agree that Employee safety is of mutual importance; and

WHEREAS the physical design, staffing patterns, and policies and practices differ amongst units and Facilities; and

WHEREAS the optimal approach to assuring Employee safety is best addressed at the Local level by the Employer and the Union;

IT IS THEREFORE AGREED BETWEEN THE PARTIES THAT:

1. (a) Except as provided in (b) below, for the purposes of application of Articles 16.01 and 34.04, the Employer shall provide the Union with a list of areas in the Facility that the Employer has designated as a unit. Such list shall be provided to the Union no later than six months following the date of ratification. The Employer and Union may mutually agree to extend this time period.
- (b) In the event that the Employer provided the Union with a list of areas in the Facility that the Employer has designated as a unit under the terms of a prior Collective Agreement, and the unit designation was resolved or remains in the process of being resolved, the Employer shall not be required to provide a list pursuant to 1(a), and the provisions of #2 to #7 inclusive shall not apply unless the Employer changes the designation. Upon the request of the Union, the Employer shall provide a list of areas in the Facility designated as a unit under the terms of a prior Collective Agreement, as information only.
2. If the Union identifies any concerns:
 - (a) regarding Employee safety relative to the application of Article 34.04; or
 - (b) regarding patient/resident/client safety, or the unit administration relative to Article 16; or
 - (c) where the Employer has not designated a unit or part of a unit,

then an Ad-hoc Committee, not exceeding four (4), of equal numbers appointed by the Employer and the Union shall be established and shall address such concerns.

3. Failing resolution of the dispute by the Ad-hoc Committee, pursuant to the above, the Union shall have the right to advance and present the dispute within 30 days of receipt of the written notification pursuant to #1 and #8, to the Board of Directors.

The Board shall reply in writing to the Union within seven days of the presentation by the Union.

4. Failing resolution of the dispute between the parties, pursuant to #3 above, the Union may advance the dispute within 30 days of response from the Board of Directors to Arbitration in accordance with this Collective Agreement.
5. In hearing the dispute pursuant to #4 above, the Board of Arbitration shall consider whether the designation of a unit is appropriate in the circumstances in order to satisfy the requirements of Article 16.01 and 34.04 as it pertains to Employee safety. The parties agree that notices of vacancy posted pursuant to Article 14.01 and offer letters issued pursuant to 14.10 are not factors for consideration when determining whether the designation of a unit is appropriate.
6. Should the Board of Arbitration find that the Employer's designation of a unit is inappropriate, the matter shall be returned to the parties for a period of 30 days during which the Employer and the Union will attempt to again resolve the matter.
7. Should the parties fail to resolve the matter within the 30 day period, the Board of Arbitration shall render a decision in this regard.
8. Should the Employer alter the designation of a unit during the term of this agreement, the Union shall be so notified in writing and the provisions of Sections #2 through #7 in the Letter of Understanding shall apply to the altered designation.
9. This Letter of Understanding shall form part of the Collective Agreement.

LETTER OF UNDERSTANDING #2

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: SERVICE RELOCATION

When an Employer delivers services from more than one site, and the Employer decides to relocate a service to another site or sites, the Employer shall consult with the Union and the affected Employee(s) to determine the willingness of such Employee(s) to be relocated.

When an Employee does not wish to be relocated, the Employee shall have the right to request that they be issued notice pursuant to the provisions of Article 15: Layoff and Recall of the Collective Agreement. Such request shall not be unreasonably denied.

In the event of a denial of such request, the Employee(s) shall have the right to submit a grievance directly to arbitration within five calendar days of the date the Employee was advised of such decision. The arbitrator or Arbitration Board shall meet within 14 calendar days of the filing of such grievance, and shall render the decision, in writing, to the parties, in a timely manner after the completion of the hearing.

Unless the Employer has no other viable option, or unless mutually agreed by the Union and the Employer, the Employee shall not be required to undergo such relocation until and unless the arbitrator or Arbitration Board denies the grievance.

LETTER OF UNDERSTANDING #3

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: RETENTION & RECRUITMENT INITIATIVES

WHEREAS the parties agree that:

- Recruitment is a critical factor in addressing retention and workload concerns of current nurses.
- Succession planning must address any loss in numbers, as well as the loss of experience. Simultaneously, there will be an increased demand for services to the system, given the changing demographics.
- Recruitment approaches must balance the need for new Employees, while respecting current Employees.
- It is desirable to recruit and retain both experienced nurses and nurses entering the workforce.
- The retention of current nurses and recruitment of new nurses are shared priority issues.
- Increased service expansion will create challenges on how to maintain current service requirements while adding additional capacity.
- There is value in early collaboration for effective problem solving.
- In addition to improved working terms and conditions in the current Collective Agreement, additional strategies will be required to address the nursing shortage.
- Decisions made at the Local level are more effective in meeting the needs of the Employer and Employee.

In recognition of these factors, the parties agree to undertake recruitment and retention initiatives as follows:

I. TRANSITIONAL GRADUATE NURSE RECRUITMENT PROGRAM

WHEREAS the parties believe that recruitment initiatives will have a positive impact on the work environment of current and prospective Employees and will improve the quality of patient/resident/client care; and

WHEREAS the parties support the implementation of a program which will serve as an employment transition and learning opportunity for graduate nurses.

NOW THEREFORE the parties agree as follows:

1. At the Employer's option, the Employer shall create regular positions.
 - (a) A maximum of 25% of the above positions may be Regular part-time positions of no less than 0.7 FTE.
 - (b) These positions shall be supernumerary. These positions shall not be part of the staff count. There shall be no reduction in the number of nursing hours worked on any unit as a result of the creation of these positions.
 - (c) The parties agree that these positions are created for the purpose of providing employment and learning opportunities for Graduate Nurses and Graduate Psychiatric Nurses.
2. The competition for these positions shall be restricted to Graduate Nurses and Graduate Psychiatric Nurses.
3. Successful applicants for these positions will be covered by all of the provisions of the Collective Agreement except as provided for in Item 5 below.
4. Successful applicants for these positions shall work under the guidance of a Registered Nurse, or Registered Psychiatric Nurse on each Shift worked.
5. Successful applicants shall be required to make application for vacant positions of no less than 0.5 FTE within one (1) year of their initial appointment. Employees who do not achieve a regular position, within one (1) year of their initial appointment, will be transferred to casual status. It is agreed that these Employees shall not receive special consideration for vacant positions. Experience gained in the Graduate Nurse and Graduate Psychiatric Nurse positions shall not be used as the deciding factor in the selection of candidates for vacant positions in accordance with Article 14: Promotions, Transfers & Vacancies.
6. Where the Employer has hired graduates under this Letter of Understanding, a review of the progress and implementation of the program shall be a standing item on the agenda of the Professional Responsibility Committee.

7. The Employer shall provide available, relevant information to the Union in a timely manner and, in any event, no later than 14 days from the date of the initial request for information.

II. TIMELY EXPANSION OF SERVICE CAPACITY

Where the Employer is expanding service capacity which will require additional staff over and above the current staffing complement, and where the application of the terms and conditions of the Collective Agreement may delay the planned expansion, the parties shall meet prior to the planned expansion to discuss how the recruitment process will take place, review the current and required staffing complement and discuss other relevant factors.

III. RETENTION OF EXPERIENCED EMPLOYEES

The parties recognize that there are a number of senior, experienced Employees who are eligible for retirement currently, or in the near future. The parties recognize the contribution of these Employees and wish to take steps to encourage these Employees to remain in the system. Therefore, the following programs shall be implemented.

1. Retention Recognition

- (a) In addition to the rates of pay specified in the Salary Appendix, Employees with 20 or more calendar years of nursing service shall receive a 2% Special Long Service Pay Adjustment. This adjustment shall form part of the Employee's Basic Rate of Pay.
- (b) Calendar years of nursing service to determine eligibility for the Special Long Service Pay Adjustment will be based upon the calendar years registered with any nursing licensing body.
- (c) Within 90 days of:
 - (i) ratification of the Collective Agreement, or
 - (ii) date of employment, or
 - (iii) achieving 20 calendar years of nursing service,

an Employee eligible for a pay adjustment in paragraph 1(a) above shall provide the Employer with reasonable proof of the Employee's calendar years of nursing service, as described in paragraph 1(b) above. An Employee who requires further time to obtain reasonable proof shall, within the 90 days above, provide the Employer with written notice of their efforts, in which case, the Employer shall provide a reasonable extension of time for providing such proof.

2. **Retirement Preparation Program**

An Employee who is eligible for an unreduced pension, or an Employee who has a combined age and years of nursing employment of 77 shall be eligible to participate in the Retirement Preparation Program (Program) in accordance with the following:

- (a) (i) The Employee and the Employer may mutually agree to reduce the Employee's clinical hours of work while maintaining the Employee's FTE on either an ongoing or temporary basis. The clinical hours of work shall be reduced to no less than a 0.6 FTE. The balance of the Employee's FTE shall be spent performing project work for the Employer as mutually agreed. (Project work may include research, leadership assignments and special projects). The Program shall include a written plan detailing how the non-clinical remainder of the FTE will be utilized.
- (ii) For purposes of this program, "leadership assignments" shall mean "to act as a guide, role model, advisor or counselor who shares practical, day-to-day, applied knowledge with other Employees."
- (iii) A formal leadership assignment as project work is distinguished from preceptorship under Article 16: Temporary Assignment Pay in that the duties of the preceptor role are performed concurrently and in addition to the Employee's regular clinical duties. Where the non-clinical portion of this Program is utilized to provide leadership support, this work will be done over and above the regular staff count and there will be no regular clinical duties assigned for the leadership portion of the Program.

The Employer shall not unreasonably refuse such a request.

- (b) (i) The Program shall be reviewed by the Employer and the Employee on at least an annual basis.
- (ii) The Program may be terminated by either the Employee or the Employer by providing 60 days notice in writing of such termination.
- (c) Upon reaching mutual agreement regarding the details of the Program, the Employee shall:
 - (i) officially notify the Employer of their intended retirement date, such retirement date being up to four years from the commencement date the Program as agreed by the Employee and the Employer; and
 - (ii) after a period of up to four years participating in the Program, commence retirement, unless otherwise agreed between the Employee and the Employer. The Employer shall inform the Union of all such agreements.

- (d) An Employee participating in the Program shall continue to earn salary at the Employee's pre-Program FTE and accrue benefits according to their FTE prior to Program participation for the period of the Employee's participation in the Program.
- (e) All clinical hours vacated shall be filled in accordance with Article 14.11.

3. **Pre-retirement FTE Reduction**

- (a) The parties agree that a Regular Employee for whom the Employer has approved a reduction of the Employee's FTE in accordance with Article 14.11 may continue to contribute to the pension plan in an unreduced fashion, provided the following criteria are met. The Employee must:
 - (i) be eligible for an unreduced pension, or have a combined age and years of nursing employment of 80; and
 - (ii) reduce their FTE by no more than .2 FTE and to no lower than a 0.6 FTE for no longer than a 2.5 year period.
- (b) For Employees that have reduced their FTE in accordance with Article 14.11 as part of this Pre-retirement FTE Reduction, Article 14.11(c) is amended to read; "No Employee may decrease their regular hours of work pursuant to Article 14.11 more than once."

IV. UNIQUE EMPLOYMENT OPTIONS TO SUPPORT RECRUITMENT AND RETENTION

WHEREAS the parties agree that it may be of mutual benefit to the Employees and the Employer to utilize unique employment options to support enhanced recruitment of new Employees and retention of current Employees;

The parties agree that the Collective Agreement be amended by the following:

A. Weekend Worker

Regular Workday Option – Amend to reflect 15 Shifts in a four week period.

1. The parties may mutually agree to implement a Regular Workday Weekend Schedule in order to meet staffing needs on weekends and individual Employee preferences for a weekend work schedule. Except as provided below, all provision of this Collective Agreement related to Regular Full-time Employees shall apply to Employees on a Weekend Schedule. A Weekend Schedule is defined as a schedule in which Regular, Full-time Employees work weekends in accordance with the following conditions and are treated as a Regular Full-time Employee in all respects.

2. Regular hours of work for Employees on a Regular Workday Weekend Schedule, exclusive of meal periods shall be:
 - (a) a consecutive time period of 7.75 hours per day, such Shifts to occur on Saturday, Sunday, Monday and Friday; and
 - (b) 29.06 hours per week averaged over one complete Cycle of the Shift Schedule.
3. Rest periods and meal breaks shall be scheduled in accordance with Article 7.01(b).
4. The scheduling provisions of Article 7: Hours of Work and Scheduling Provisions shall apply, except that Article 7.02(g) (iii) shall not apply.
5. Employees shall be paid for 36.81 hours per week averaged over one complete Cycle of the Shift Schedule.
6. Vacation
 - (a) Vacation entitlement shall be determined in accordance with Article 17: Vacations with Pay.
 - (b) Vacation earned shall be taken at an accelerated rate of 1.26 paid hours for every hour taken as vacation. Such hours shall be deducted from the Employee's vacation bank.
7. Sick Leave
 - (a) Sick leave accrual shall be determined in accordance with Article 19: Sick Leave.
 - (b) Accrued sick leave shall be taken at an accelerated rate of 1.26 paid hours for every hour taken as sick leave. Such hours shall be deducted from the Employee's sick leave bank.
8. Shift Differential and Weekend Premium

Shift Differential and Weekend Premium shall only be paid for hours actually worked and shall be paid at the rates specified in Article 28: Shift Differential and Weekend Premium.
9. Letter of Portability

Upon request of an Employee, a letter of portability shall be prepared by the Employer and reflect that Employees on a weekend schedule are Full-time Employees.

10. Pension

Pension shall be calculated on full-time hours of work.

V. WORKFORCE ENHANCEMENT TASK FORCE

1. In addition to the strategies identified above, it is recommended that the Employer and the Union have joint consultations, at the Local level, to discuss approaches to human resource requirements including, but not limited to the preceding recruitment and retention initiatives. Any initiatives that affect the terms and conditions of employment shall require mutual agreement between the Union and the Employer.
2. Where appropriate, these Local initiatives will endeavour to access resources available through other initiatives.

VI. UNIQUE EMPLOYMENT OPTIONS TO SUPPORT RECRUITMENT AND RETENTION

The parties agree that it may be of mutual benefit to the Employees and the Employer to utilize unique employment options to support enhanced recruitment of new Employees and retention of current Employees.

A. Flexible Part-time Position

1. Purpose
 - (a) The purpose of the Flexible Part-time Position (FPP) is to:
 - (i) provide an Employee with an opportunity to increase their full-time equivalent (FTE), as an alternative to the provisions of Article 14.11;
 - (ii) allow flexibility on additional Shifts not included on the posted schedule;
 - (iii) enhance recruitment by facilitating the creation of higher FTEs; and
 - (iv) create more benefit-eligible part-time positions out of existing part-time positions which are not benefit-eligible.
2. Definition
 - (a) An FPP is a position with:
 - (i) a specified FTE of no less than 0.4 FTE;
 - (ii) at least 50% of the hours scheduled according to Articles 7: Hours of Work and Scheduling Provisions, and 30: Part-time,

Temporary, and Casual Employees, (except for designated days of rest); and

- (iii) the remainder of the specified FTE to be scheduled on a flexible basis, as indicated below.
 - (b) A Flexible Part-time Employee shall be guaranteed a specified FTE of no less than 0.4 FTE. Such Employee shall commit to working the specified FTE. If the Employer does not make Shifts available to the Employee to achieve the specified FTE, the Employee shall be paid for the specified FTE.
3. (a) FPP Implementation
- (i) An Employee may request an FPP to increase their existing FTE. Such request shall not be unreasonably denied. Where such a request is granted, such Employee's existing FTE shall become the scheduled portion of the FPP, and the incremental increase in the Employee's FTE shall become the flexible portion of the FPP.
 - (ii) The Employer may post an FPP. The posting shall state the portion of the number of hours per Shift and Shifts per cycle that are scheduled, and the portion to be scheduled on a flexible basis.
- (b) FPP Termination
- (i) An Employee may terminate their FPP by:
 - (A) providing the Employer with 28 days' written notice of their intention to revert to their pre-FPP FTE; or
 - (B) providing the Employer with 28 days' written notice of their intention to reduce their FTE down to the scheduled portion of the FPP.

An Employer may terminate an FPP by issuing a position elimination notice pursuant to Article 15: Layoff and Recall.

4. Scheduling of FPP and other Shifts

- (a) The scheduled portion of the FPP shall be scheduled and posted pursuant to Articles 7: Hours of Work and Scheduling Provision and 30: Part-time, Temporary and Casual Employees (except for designated days of rest).
- (b) The flexible portion of the FPP shall be scheduled as follows:

- (i) the Employee shall provide the Employer with their:
 - (A) Shift availability for greater than the flexible portion of their FPP; and
 - (B) designated days of rest

for a four week period. The Employee shall be assigned Shifts only in accordance with the availability provided by the Employee.

- (ii) Where possible, the Employer will confirm the Employee's Shifts (based on an Employee's stated availability) at least 24 hours in advance. Such Shifts shall be paid at the Employee's Basic Rate of Pay.
- (c) The Employer shall not require an Employee to work Shifts which provide less than 15 hours off between Shifts.
- (d) Where an Employee works a Shift(s) over and above their FPP, Article 30.01(a) shall apply.

5. Sick Leave

- (a) Sick leave shall be accrued on all hours worked and paid at the Basic Rate of Pay.
- (b) Sick leave may be taken on any Shift from the scheduled portion or the pre-booked flexible portion of the FPP, in accordance with Article 19: Sick Leave.
- (c) If an Employee is unable to achieve their specified FTE over the four week period referenced in Item 4(b)(i) due to illness or injury, sick leave will be paid up to the specified FTE.

6. Vacation

- (a) Vacation will be accrued on all hours worked and paid at Basic Rate of Pay.
- (b) Vacation up to the specified FTE may be requested pursuant to Articles 17: Vacations with Pay and 30: Part-time, Temporary and Casual Employees.

B. Benefit-Eligible Casual Employee

1. Purpose

- (a) The purpose of the Benefit-Eligible Casual Employee (BECE) is to:

- (i) retain existing Casual Employees;
- (ii) provide flexible options for Employees as they transition through life stages;
- (iii) enhance recruitment opportunities.

2. Definition

A BECE is a Casual Employee with a guaranteed specified FTE of no less than 0.4 FTE and no specified hours per Shifts or Shifts per Shift cycle. A BECE shall be eligible for sick leave pursuant to Article 19: Sick Leave, benefits pursuant to Article 21: Prepaid Health Benefits, and Article 29: Pension Plan, as amended below. Unless otherwise specified below, Article 30.03 shall apply.

3. (a) BECE Implementation

- (i) A Casual Employee may request to become a BECE at a mutually agreed FTE of not less than 0.4 FTE.
- (ii) An Employer may post a BECE. The posting shall indicate the specified guaranteed FTE which shall be no less than 0.4 FTE.

(b) BECE Termination

- (i) A BECE may revert to Casual status by providing the Employer with 28 days' written notice of their intention to revert to casual status; or
- (ii) An Employer may terminate a BECE with 28 days' written notice in which case the BECE shall revert to casual status.

4. Scheduling of BECE Shifts

- (a) The BECE will provide the Employer with their Shift availability and Shift choices, which exceed their guaranteed FTE, over a four week period.
- (b) The Employer shall confirm assigned Shifts with the BECE. The Employee shall be assigned Shifts only in accordance with the availability provided by the Employee.
- (c) Where possible, the Employer shall confirm the Employee's Shifts (based on the Employee's stated availability) at least 24 hours in advance. Such Shifts shall be paid at the Employee's Basic Rate of Pay.
- (d) The Employer will not require an Employee to work Shifts which provide less than 15 hours off between Shifts.

- (e) Where an Employee works a Shift(s) over and above their specified FTE, Article 30.03 shall apply.

5. Sick Leave

- (a) Sick leave will be accrued on the BECE's FTE.
- (b) Sick leave may be taken up to the BECE's FTE, for pre-booked Shifts where the BECE cannot work due to illness or injury.
- (c) If, as a result of illness or injury, a BECE is unable to report for a Shift that has not been pre-booked, the Employee shall be paid sick leave for that Shift provided they are unable to achieve their guaranteed FTE by the end of the four week period.

6. Vacation

Article 30.03(c) shall apply to all BECE's.

LETTER OF UNDERSTANDING #4

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: SEVERANCE

1. Severance will be offered as a result of organizational changes that result in the permanent reduction in the number of Regular Employees in the bargaining unit.
2. The Employer will offer the following severance to eligible Regular Employees, as defined in Item 3 of this Letter of Understanding:
 - (a) A Regular Full-Time Employee shall be eligible for severance pay in the amount of two week's full-time pay at their Basic Rate of Pay for each full year of continuous employment to a maximum of 40 weeks pay.
 - (b) A Regular Part-Time Employee shall be eligible for severance pay in the amount of two week's full-time pay at their Basic Rate of Pay for each full period of 1711.5 hours worked at the Basic Rate of Pay to a maximum of 40 weeks' pay.
 - (c) For purposes of severance, continuous employment will be calculated from the last date of hire recognized with the Employee's current Employer.
3. A Regular Employee who has received layoff notice in accordance with Article 15: Layoff and Recall and for whom no alternate vacant position is available and does not have the right to displace an Employee with less seniority, shall have the option to select either of:
 - (a) Layoff with recall rights as specified in Article 15: Layoff and Recall of the Collective Agreement; or
 - (b) Severance in accordance with this Letter of Understanding.
4. A Regular Employee who accepts severance pay as described above, shall have terminated their employment, with no further rights to recall.
5. An Employee who has been terminated for just cause or who has resigned or retired shall not be eligible for severance.

6. A Regular Employee who receives notice of layoff shall have 14 calendar days from the date the notice of layoff is issued to advise the Employer, in writing, that the Employee wishes to take the Severance offered by the Employer. Any Employee who does not advise the Employer, in writing, of the Employee's decision to accept severance shall be deemed to have selected layoff in accordance with Article 15: Layoff and Recall of this Collective Agreement.
7.
 - (a) Employees who select severance will not be eligible for rehire by any Employer who is a party to a Collective Agreement containing this provision, or any Employer or agency funded directly or indirectly by the Employer paying the severance, for the period of the severance (which for the purpose of clarity means the period of time equal to the number of weeks of severance paid to the Employee).
 - (b) The Employee may be considered for hire by an Employer referred to in (a) provided they repay the Employer from whom severance was received, the difference, if any, between the time they were unemployed and the length of time for which the severance was paid.
8. Severance pay provided under this Letter of Understanding shall be deemed to be inclusive of any and all legislative requirements for termination notice.

This Letter of Understanding shall apply over a period of time beginning the date on which the parties exchange notice of ratification for this Collective Agreement and ending March 31, 2028, or upon the date of ratification of the next Collective Agreement, whichever is later.

LETTER OF UNDERSTANDING #5

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: ON-CALL DUTY, CALL BACK, UNIFORMS, AMBULANCE DUTY

In the event that it becomes necessary for the Employer to implement working conditions regarding on-call duty, call back, uniforms, or ambulance duty, the Employer shall first meet with the Union and enter into negotiations regarding specific Local Conditions to address these issues. Such Local Conditions shall be no lesser than the conditions found in Collective Agreements between United Nurses of Alberta Locals and the appropriate Regional Health Authority.

LETTER OF UNDERSTANDING #6

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: MERGER OR DIVISION OF UNITS

The parties agree the Employer retains the right to create positions that entail regularly working on more than one unit, and when such positions are created, the posting will clearly indicate this. Although the Employer retains the right to create multi-unit positions and float positions, the norm will be that Employees will continue to be employed in a single unit. The parties further agree that notwithstanding any provision of this Collective Agreement, in the event that the Employer combines multiple units on the same site into a single unit or divides a single unit into multiple units, no notice of position elimination shall be required, provided that there is no other substantial change to the Employee's position. This does not preclude the Employer from requiring an Employee to "float" to another unit on an exceptional basis in order to meet operational requirements; or preclude an Employee from agreeing to work additional Shifts on other units.

LETTER OF UNDERSTANDING #7

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: SCHEDULING

For the purposes of Article 7: Hours of Work and Scheduling Provisions, the parties agree to the following:

1. Article 7.02(a) shall apply as written, but does not obligate the Employer to any specific labeling system. However, for Employees working night Shifts, at no time shall an Employee be scheduled to work more than one hour on a day considered to be a scheduled day of rest.

2. For the purposes of Article 7.02(g)(ii) “two consecutive days of rest” shall mean:

For Employees moving from day Shift to day Shift – two complete calendar days off, ensuring a minimum of 63.75 hours off duty.

For Employees moving from day Shift to evening Shift – two complete calendar days off, ensuring a minimum of 71.75 hours off duty.

For Employees moving from day Shift to night Shift – one complete calendar day off, one day where no more than one hour is worked ensuring a minimum of 55.75 hours off duty.

For Employees moving from evening Shift to day Shift – two complete calendar days off, ensuring a minimum of 55.75 hours off duty.

For Employees moving from evening Shift to evening Shift – two complete calendar days off, ensuring a minimum of 63.75 hours off duty.

For Employees moving from evening Shift to night Shift - one complete calendar day off, one day where no more than one hour is worked, ensuring a minimum of 47.75 hours off duty.

For Employees moving from night Shift to day Shift – two complete calendar days off, ensuring a minimum of 71.75 hours off duty.

For Employees moving from night Shift to evening Shift – two complete calendar days off, ensuring a minimum of 79.75 hours off duty.

For Employees moving from night Shift to night Shift – one complete calendar day off, one day where no more than one hour is worked, ensuring a minimum of 63.75 hours off duty.

3. “Week” shall mean seven consecutive days commencing at 0000h, on a day determined by the Employer. The first day of the week shall be noted on the schedule and may be changed by providing 12 weeks’ notice.

LETTER OF UNDERSTANDING #8

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: CHARGE DESIGNATION REVIEW COMMITTEE

1. A Charge Designation Review Committee shall be established, upon the request of the Union, to review the charge designation of a unit that does not have a person who is a Registered Nurse or Registered Psychiatric Nurse in charge on a specific Shift.
2. The Committee shall determine if the documented charge roles and responsibilities pursuant to Article 37.01 accurately reflect the roles and responsibilities of the person designated in charge of the unit. The Committee shall determine whether the person designated is qualified to carry out the actual roles and responsibilities.
3. The Committee shall issue a report which is binding on the parties.
4. The Committee shall be comprised of three members, one appointed by the Employer, and one appointed by the Union. The Chair will be mutually appointed by the parties, failing which the Director of Mediation Services will appoint.
5. Each party shall pay the expenses of their own Nominee and equally share the expenses of the Chairperson.
6. Where the Committee is requested to review a charge designation, they shall convene within 30 days of the request of the Union. Where more than one request for the Committee is made, the request shall be dealt with in order of timing of the requests, and the 30 days may be exceeded as a result.
7. This Letter of Understanding shall expire on March 31, 2028 or on date the of ratification of the next Collective Agreement, whichever is later.
8. The Charge Designation Review Committee is a body constituted to provide a method for the settlement of differences pursuant to the terms of Division 22 of the *Labour Relations Code*.

LETTER OF UNDERSTANDING #9

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: DISPUTE RESOLUTION

The Parties agree that it is in their mutual interest to review and amend Article 32: Grievance Procedure with a view to enhancing the effectiveness of the grievance procedure. To accomplish that foresaid outcome, the Parties agree to meet after ratification of a new Collective Agreement (effective date April 1, 2024 - March 31, 2028) to explore potential amendments to Article 32: Grievance Procedure that will enhance the effectiveness of the dispute resolution process in Article 32: Grievance Procedure for both Parties.

LETTER OF UNDERSTANDING #10

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: PREPAID BENEFITS

Effective on the first day of the third month following ratification of the Collective Agreement the Health Benefits Plan shall be amended as follows:

- (a) Benefits coverage for massage therapy shall be reconfigured to be \$1000 per participant, each benefit year, with no per visit limit.
- (b) Benefits coverage for Flash Glucose Monitors/Sensors shall be as follows:
 - 100% coinsurance;
 - 1 Flash Glucose Monitor/participant/24-month period;
 - 30 Flash Glucose Sensors/participant/12-month period; and
 - The Flash Glucose Monitoring System used in the management of diabetes shall be eligible for participants who have a written order of a Health Care Professional.
- (c) The Employer agrees to work with the Union to develop strategies and initiatives to address the mental health of the workforce.

LETTER OF UNDERSTANDING #11

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: INFORMATION SHARING

The Local and/or Union may request a Voluntary Turnover/Termination report for the bargaining unit, for a Site(s) and the Employer shall reply in a timely manner.

LETTER OF UNDERSTANDING #12

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: COLLECTIVE AGREEMENT BOOKLETS

The parties agree to make efforts to minimize reliance on Collective Agreement Booklets, and to encourage use of United Nurses of Alberta's App. As such, for this Collective Agreement, an initial printing of 100 copies will be ordered. Should additional printing be required during the term of the Collective Agreement, the parties will meet within thirty (30) days of the request to discuss the number of additional copies to be printed. If there is no agreement, an additional 100 copies shall be printed.

LETTER OF UNDERSTANDING #13

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: SAFE STAFFING

The Parties are committed to providing safe staffing for all patients, residents and clients. When a the Local or a Professional Responsibility Committee requests a review of the baseline staffing of any work area, a working committee shall be struck by the Local and the Employer, consisting of:

- Local representatives; and
- the most immediate supervisor in an excluded position; and
- the Site Director or designate.

The working committee shall be meet within 30 days of the request. The Employer and Local agree to share and review the clinical and operational data and other information relevant to the issue(s) to allow for meaningful discussion.

The working committee may engage the support of additional subject matter experts to assist with the above discussions.

Should the issue(s) not be resolved within 60 days of the initial meeting the matter will be referred to mediation with the assistance of representatives from within the Union and the Employer. Discussions at this stage are conducted on a without prejudice basis.

The Parties may mutually agree to extend the time limits set out above.

LETTER OF UNDERSTANDING #14

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: PSYCHOLOGICAL HEALTH AND SAFETY ASSESSMENTS

The Parties agree that psychological health and safety at work is important.

CapitalCare confirms its engagement with industry experts on psychological health and safety assessment tools.

CapitalCare is committed to developing resources that will focus on assessment tools to perform psychological health and safety assessments which will be based on healthcare in the continuing care industry.

As the tools are developed, CapitalCare will share details of the development and tools with the Local.

This Letter of Understanding shall expire on March 30, 2028.

LETTER OF UNDERSTANDING #15

BETWEEN

CAPITALCARE

- AND -

UNITED NURSES OF ALBERTA, LOCAL #118

RE: SALARY APPENDIX

The Parties recognize that there is an outstanding dispute between Alberta Health Services, Covenant Health, Recovery Alberta: Mental Health and Addictions, Primary Care Alberta, Assisted Living Alberta, Cancer Care Alberta, Give Life Alberta, and Emergency Health Services and the United Nurses of Alberta regarding the Salary Appendix and the correct Long Service Pay Adjustment (LSPA) amounts to be paid to Employees at various Steps in the Salary Appendix (Collective Agreement expiry March 31, 2028).

The Parties agree that the outcome of the above dispute will be implemented into the CapitalCare/United Nurses of Alberta Local #118 Collective Agreement in the same manner as it is implemented with Alberta Health Services, Covenant Health, Recovery Alberta: Mental Health and Addictions, Primary Care Alberta, Assisted Living Alberta, Cancer Care Alberta, Give Life Alberta, and Emergency Health Services and the United Nurses of Alberta.

SALARY APPENDIX

Registered Nurse Registered Psychiatric Nurse										
	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	
Current - April 1, 2023	\$ 39.21	\$ 40.72	\$ 42.23	\$ 43.74	\$ 45.27	\$ 46.76	\$ 48.27	\$ 49.69	\$ 51.46	
2% LSPA Rate	\$ 39.99	\$ 41.53	\$ 43.07	\$ 44.61	\$ 46.18	\$ 47.70	\$ 49.24	\$ 50.68	\$ 52.49	
Year 1 - April 1, 2024	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	
<i>Revised Wage Grid (4% per step)</i>	\$ 39.21	\$ 40.78	\$ 42.41	\$ 44.11	\$ 45.87	\$ 47.70	\$ 49.61	\$ 51.60	\$ 53.66	
April 1, 2024 - 3.00%	\$ 40.39	\$ 42.00	\$ 43.68	\$ 45.43	\$ 47.25	\$ 49.14	\$ 51.10	\$ 53.15	\$ 55.27	
With BSN \$1.25 (for information only)	\$ 41.64	\$ 43.25	\$ 44.93	\$ 46.68	\$ 48.50	\$ 50.39	\$ 52.35	\$ 54.40	\$ 56.52	
2% LSPA Rate	\$ 41.20	\$ 42.84	\$ 44.55	\$ 46.34	\$ 48.20	\$ 50.12	\$ 52.12	\$ 54.21	\$ 56.38	
With BSN \$1.25 (for information only)	\$ 42.45	\$ 44.09	\$ 45.80	\$ 47.59	\$ 49.45	\$ 51.37	\$ 53.37	\$ 55.46	\$ 57.63	
Year 2 - April 1, 2025	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	
April 1, 2025 - 3.00%	\$ 41.60	\$ 43.26	\$ 44.99	\$ 46.79	\$ 48.66	\$ 50.61	\$ 52.63	\$ 54.74	\$ 56.93	
With BSN \$1.25 (for information only)	\$ 42.85	\$ 44.51	\$ 46.24	\$ 48.04	\$ 49.91	\$ 51.86	\$ 53.88	\$ 55.99	\$ 58.18	
2% LSPA Rate	\$ 42.43	\$ 44.13	\$ 45.89	\$ 47.73	\$ 49.63	\$ 51.62	\$ 53.68	\$ 55.83	\$ 58.07	
With BSN \$1.25 (for information only)	\$ 43.68	\$ 45.38	\$ 47.14	\$ 48.98	\$ 50.88	\$ 52.87	\$ 54.93	\$ 57.08	\$ 59.32	
Date of Ratification (DOR)		Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9
DOR - Move up 1 step / Grid shift		\$ 43.26	\$ 44.99	\$ 46.79	\$ 48.66	\$ 50.61	\$ 52.63	\$ 54.74	\$ 56.93	\$ 59.21
With BSN \$1.25 (for information only)		\$ 44.51	\$ 46.24	\$ 48.04	\$ 49.91	\$ 51.86	\$ 53.88	\$ 55.99	\$ 58.18	\$ 60.46
2% LSPA Rate		\$ 44.13	\$ 45.89	\$ 47.73	\$ 49.63	\$ 51.62	\$ 53.68	\$ 55.83	\$ 58.07	\$ 60.39
With BSN \$1.25 (for information only)		\$ 45.38	\$ 47.14	\$ 48.98	\$ 50.88	\$ 52.87	\$ 54.93	\$ 57.08	\$ 59.32	\$ 61.64
Year 3 - April 1, 2026		Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9
April 1, 2026 - 3.00%		\$ 44.56	\$ 46.34	\$ 48.20	\$ 50.12	\$ 52.13	\$ 54.21	\$ 56.38	\$ 58.64	\$ 60.98
With BSN \$1.25 (for information only)		\$ 45.81	\$ 47.59	\$ 49.45	\$ 51.37	\$ 53.38	\$ 55.46	\$ 57.63	\$ 59.89	\$ 62.23
2% LSPA Rate		\$ 45.45	\$ 47.27	\$ 49.16	\$ 51.12	\$ 53.17	\$ 55.29	\$ 57.51	\$ 59.81	\$ 62.20
With BSN \$1.25 (for information only)		\$ 46.70	\$ 48.52	\$ 50.41	\$ 52.37	\$ 54.42	\$ 56.54	\$ 58.76	\$ 61.06	\$ 63.45
Year 4 - April 1, 2027		Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9
April 1, 2027 - 3.00%		\$ 45.90	\$ 47.73	\$ 49.64	\$ 51.63	\$ 53.69	\$ 55.84	\$ 58.07	\$ 60.40	\$ 62.81
With BSN \$1.25 (for information only)		\$ 47.15	\$ 48.98	\$ 50.89	\$ 52.88	\$ 54.94	\$ 57.09	\$ 59.32	\$ 61.65	\$ 64.06
2% LSPA Rate		\$ 46.82	\$ 48.68	\$ 50.63	\$ 52.66	\$ 54.76	\$ 56.96	\$ 59.23	\$ 61.61	\$ 64.07
With BSN \$1.25 (for information only)		\$ 48.07	\$ 49.93	\$ 51.88	\$ 53.91	\$ 56.01	\$ 58.21	\$ 60.48	\$ 62.86	\$ 65.32

Certified Graduate Nurse / Graduate Nurse - Temporary Permit Holder										
Graduate Psychiatric Nurse										
	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	
Current - April 1, 2023	\$ 35.87	\$ 36.99	\$ 37.76	\$ 38.45	\$ 39.06	\$ 39.87	\$ 41.15	\$ 42.33	\$ 43.82	
2% LSPA Rate	\$ 36.59	\$ 37.73	\$ 38.52	\$ 39.22	\$ 39.84	\$ 40.67	\$ 41.97	\$ 43.18	\$ 44.70	
Year 1 - April 1, 2024										
Revised Wage Grid (4% per step)	\$ 35.87	\$ 37.30	\$ 38.80	\$ 40.35	\$ 41.96	\$ 43.64	\$ 45.39	\$ 47.20	\$ 49.09	
April 1, 2024 - 3.00%	\$ 36.95	\$ 38.42	\$ 39.96	\$ 41.56	\$ 43.22	\$ 44.95	\$ 46.75	\$ 48.62	\$ 50.56	
With BSN \$1.25 (for information only)	\$ 38.20	\$ 39.67	\$ 41.21	\$ 42.81	\$ 44.47	\$ 46.20	\$ 48.00	\$ 49.87	\$ 51.81	
2% LSPA Rate	\$ 37.69	\$ 39.19	\$ 40.76	\$ 42.39	\$ 44.08	\$ 45.85	\$ 47.69	\$ 49.59	\$ 51.57	
With BSN \$1.25 (for information only)	\$ 38.94	\$ 40.44	\$ 42.01	\$ 43.64	\$ 45.33	\$ 47.10	\$ 48.94	\$ 50.84	\$ 52.82	
Year 2 - April 1, 2025										
April 1, 2025 - 3.00%	\$ 38.05	\$ 39.58	\$ 41.16	\$ 42.81	\$ 44.52	\$ 46.30	\$ 48.15	\$ 50.08	\$ 52.08	
With BSN \$1.25 (for information only)	\$ 39.30	\$ 40.83	\$ 42.41	\$ 44.06	\$ 45.77	\$ 47.55	\$ 49.40	\$ 51.33	\$ 53.33	
2% LSPA Rate	\$ 38.81	\$ 40.37	\$ 41.98	\$ 43.67	\$ 45.41	\$ 47.23	\$ 49.11	\$ 51.08	\$ 53.12	
With BSN \$1.25 (for information only)	\$ 40.06	\$ 41.62	\$ 43.23	\$ 44.92	\$ 46.66	\$ 48.48	\$ 50.36	\$ 52.33	\$ 54.37	
Date of Ratification (DOR)										
DOR - Move up 1 step / Grid shift		\$ 39.58	\$ 41.16	\$ 42.81	\$ 44.52	\$ 46.30	\$ 48.15	\$ 50.08	\$ 52.08	\$ 54.16
With BSN \$1.25 (for information only)		\$ 40.83	\$ 42.41	\$ 44.06	\$ 45.77	\$ 47.55	\$ 49.40	\$ 51.33	\$ 53.33	\$ 55.41
2% LSPA Rate		\$ 40.37	\$ 41.98	\$ 43.67	\$ 45.41	\$ 47.23	\$ 49.11	\$ 51.08	\$ 53.12	\$ 55.24
With BSN \$1.25 (for information only)		\$ 41.62	\$ 43.23	\$ 44.92	\$ 46.66	\$ 48.48	\$ 50.36	\$ 52.33	\$ 54.37	\$ 56.49
Year 3 - April 1, 2026										
April 1, 2026 - 3.00%		\$ 40.76	\$ 42.39	\$ 44.09	\$ 45.85	\$ 47.69	\$ 49.60	\$ 51.58	\$ 53.64	\$ 55.79
With BSN \$1.25 (for information only)		\$ 42.01	\$ 43.64	\$ 45.34	\$ 47.10	\$ 48.94	\$ 50.85	\$ 52.83	\$ 54.89	\$ 57.04
2% LSPA Rate		\$ 41.58	\$ 43.24	\$ 44.97	\$ 46.77	\$ 48.64	\$ 50.59	\$ 52.61	\$ 54.71	\$ 56.91
With BSN \$1.25 (for information only)		\$ 42.83	\$ 44.49	\$ 46.22	\$ 48.02	\$ 49.89	\$ 51.84	\$ 53.86	\$ 55.96	\$ 58.16
Year 4 - April 1, 2027										
April 1, 2027 - 3.00%		\$ 41.99	\$ 43.67	\$ 45.41	\$ 47.23	\$ 49.12	\$ 51.08	\$ 53.13	\$ 55.25	\$ 57.46
With BSN \$1.25 (for information only)		\$ 43.24	\$ 44.92	\$ 46.66	\$ 48.48	\$ 50.37	\$ 52.33	\$ 54.38	\$ 56.50	\$ 58.71
2% LSPA Rate		\$ 42.83	\$ 44.54	\$ 46.32	\$ 48.17	\$ 50.10	\$ 52.10	\$ 54.19	\$ 56.36	\$ 58.61
With BSN \$1.25 (for information only)		\$ 44.08	\$ 45.79	\$ 47.57	\$ 49.42	\$ 51.35	\$ 53.35	\$ 55.44	\$ 57.61	\$ 59.86

Assistant Head Nurse Nurse Clinician										
	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7	Step 8	Step 9	
Current - April 1, 2023	\$ 40.52	\$ 42.28	\$ 43.99	\$ 45.66	\$ 47.27	\$ 49.02	\$ 50.59	\$ 52.09	\$ 53.91	
2% LSPA Rate	\$ 41.33	\$ 43.13	\$ 44.87	\$ 46.57	\$ 48.22	\$ 50.00	\$ 51.60	\$ 53.13	\$ 54.99	
Year 1 - April 1, 2024										
<i>Revised Wage Grid (4% per step)</i>	\$ 40.52	\$ 42.14	\$ 43.83	\$ 45.58	\$ 47.40	\$ 49.30	\$ 51.27	\$ 53.32	\$ 55.45	
April 1, 2024 - 3.00%	\$ 41.74	\$ 43.41	\$ 45.14	\$ 46.95	\$ 48.82	\$ 50.78	\$ 52.81	\$ 54.92	\$ 57.12	
With BSN \$1.25 (for information only)	\$ 42.99	\$ 44.66	\$ 46.39	\$ 48.20	\$ 50.07	\$ 52.03	\$ 54.06	\$ 56.17	\$ 58.37	
2% LSPA Rate	\$ 42.57	\$ 44.28	\$ 46.04	\$ 47.89	\$ 49.80	\$ 51.80	\$ 53.87	\$ 56.02	\$ 58.26	
With BSN \$1.25 (for information only)	\$ 43.82	\$ 45.53	\$ 47.29	\$ 49.14	\$ 51.05	\$ 53.05	\$ 55.12	\$ 57.27	\$ 59.51	
Year 2 - April 1, 2025										
April 1, 2025 - 3.00%	\$ 42.99	\$ 44.71	\$ 46.50	\$ 48.36	\$ 50.29	\$ 52.30	\$ 54.39	\$ 56.57	\$ 58.83	
With BSN \$1.25 (for information only)	\$ 44.24	\$ 45.96	\$ 47.75	\$ 49.61	\$ 51.54	\$ 53.55	\$ 55.64	\$ 57.82	\$ 60.08	
2% LSPA Rate	\$ 43.85	\$ 45.60	\$ 47.43	\$ 49.33	\$ 51.30	\$ 53.35	\$ 55.48	\$ 57.70	\$ 60.01	
With BSN \$1.25 (for information only)	\$ 45.10	\$ 46.85	\$ 48.68	\$ 50.58	\$ 52.55	\$ 54.60	\$ 56.73	\$ 58.95	\$ 61.26	
Date of Ratification (DOR)										
DOR - Move up 1 step / Grid shift		\$ 44.71	\$ 46.50	\$ 48.36	\$ 50.29	\$ 52.30	\$ 54.39	\$ 56.57	\$ 58.83	\$ 61.18
With BSN \$1.25 (for information only)		\$ 45.96	\$ 47.75	\$ 49.61	\$ 51.54	\$ 53.55	\$ 55.64	\$ 57.82	\$ 60.08	\$ 62.43
2% LSPA Rate		\$ 45.60	\$ 47.43	\$ 49.33	\$ 51.30	\$ 53.35	\$ 55.48	\$ 57.70	\$ 60.01	\$ 62.40
With BSN \$1.25 (for information only)		\$ 46.85	\$ 48.68	\$ 50.58	\$ 52.55	\$ 54.60	\$ 56.73	\$ 58.95	\$ 61.26	\$ 63.65
Year 3 - April 1, 2026										
April 1, 2026 - 3.00%		\$ 46.05	\$ 47.89	\$ 49.81	\$ 51.80	\$ 53.87	\$ 56.02	\$ 58.27	\$ 60.60	\$ 63.02
With BSN \$1.25 (for information only)		\$ 47.30	\$ 49.14	\$ 51.06	\$ 53.05	\$ 55.12	\$ 57.27	\$ 59.52	\$ 61.85	\$ 64.27
2% LSPA Rate		\$ 46.97	\$ 48.85	\$ 50.81	\$ 52.84	\$ 54.95	\$ 57.14	\$ 59.44	\$ 61.81	\$ 64.28
With BSN \$1.25 (for information only)		\$ 48.22	\$ 50.10	\$ 52.06	\$ 54.09	\$ 56.20	\$ 58.39	\$ 60.69	\$ 63.06	\$ 65.53
Year 4 - April 1, 2027										
April 1, 2027 - 3.00%		\$ 47.43	\$ 49.33	\$ 51.30	\$ 53.35	\$ 55.49	\$ 57.71	\$ 60.01	\$ 62.41	\$ 64.91
With BSN \$1.25 (for information only)		\$ 48.68	\$ 50.58	\$ 52.55	\$ 54.60	\$ 56.74	\$ 58.96	\$ 61.26	\$ 63.66	\$ 66.16
2% LSPA Rate		\$ 48.38	\$ 50.32	\$ 52.33	\$ 54.42	\$ 56.60	\$ 58.86	\$ 61.21	\$ 63.66	\$ 66.21
With BSN \$1.25 (for information only)		\$ 49.63	\$ 51.57	\$ 53.58	\$ 55.67	\$ 57.85	\$ 60.11	\$ 62.46	\$ 64.91	\$ 67.46

Undergraduate Nurse	Step 1
Year 1 - April 1, 2024 - 3%	\$29.75
Year 2 - April 1, 2025 - 3%	\$30.64
Year 3 - April 1, 2026 - 3%	\$31.56
Year 4 - April 1, 2027 - 3%	\$32.51

IN WITNESS WHEREOF THE PARTIES HAVE EXECUTED THIS COLLECTIVE AGREEMENT BY AFFIXING HERETO THE SIGNATURES OF THEIR PROPER OFFICERS IN THAT BEHALF:

On Behalf of CapitalCare Group Inc.

On Behalf of United Nurses of Alberta

Date: _____

Date: _____